



## 1. JOSHUA TRUST IMAGING THIRD-PARTY TERMS.

1.1 Joshua Trust Imaging (“**Joshua Software**”) is provided by Trust Imaging Systems, Inc. (“**TIS**”). The Joshua Software may only be used in connection with the FIS Solution with which it was provided.

### 1.2 CONSTRUCTION; DEFINITIONS.

“**Error**” shall mean a failure of the Joshua Software to materially conform to the Joshua Specifications, which failure can be replicated.

“**Improvements**” means: (a) any updates, upgrades, improvements, fixes, new versions and releases, enhancements, derivative works, translations, adaptations, or replacements of the Joshua Software that are developed, licensed, or otherwise acquired by either party after the Effective Date; and (b) any other inventions, ideas, code, documentation, and other information relating to the Joshua Software that may be developed in the course of either party’s performance in connection with this Article.

“**Maintenance**” shall mean (i) maintaining the Joshua Software in an operable condition according to the applicable Specifications; (ii) making available to Client the Maintenance Releases to the Joshua Software that are released or made commercially available; (iii) consulting with and using commercially reasonable efforts to correct Errors in the Joshua Software which are known by or come to the attention of FIS or its licensor(s); and (iv) providing new releases of the Joshua Software as may be issued by FIS or its licensor(s) from time to time for use by licensees of such Joshua Software generally, but not including Upgrades. Maintenance does not include any modification of the Joshua Software to add screens or reports or to accommodate a change in computer environment or the interface with other software of Client, or maintaining or removing attachments or other devices, or other software (including interfaces thereto), or other modifications requested by Client and not then part of such Joshua Software as generally offered by FIS or its licensor(s).

“**Maintenance Release**” shall mean a set of procedures or new program code, modifications, or enhancements implemented by FIS or its licensor(s) (i) to correct Errors in the Joshua Software, or (ii) to allow the Joshua Software to continue to function under future current versions of the applicable operating system. A Maintenance Release also includes new program code, modifications, or enhancements implemented by FIS to improve functioning of the Joshua Software, but only to the extent that the same are provided by FIS to its licensees then under Maintenance without additional charge.

“**Joshua Software**” means the object code, and not source code, version(s) of the Joshua software application owned and/or licensed by TIS.

“**Joshua Specifications**” means the functional specifications of the Joshua Software set forth in the applicable documentation.

“**Updates**” means all bug fixes, workarounds, updates, new releases, and new versions of the Joshua Software that are made available by FIS or its licensor(s) to Client, whether or not additional fees are charged in respect of such bug fixes, work-arounds, updates, new releases, or new versions. The terms of this Article as they relate to the Joshua Software, shall extend to any Updates provided by FIS or its licensor(s) hereunder.

“**Upgrade**” shall mean a new version or release of the Joshua Software, other than a Maintenance Release, that improves the functionality, or which adds functional capabilities to the Joshua Software and for which FIS or its licensor(s) charges additional license fees.

1.3 LICENSE; ACCEPTANCE. FIS grants to Client a non-exclusive, non-transferable, revocable, license in the United States, with no right to sublicense (other than as expressly provided hereunder, if at all), to install, execute, and use the Joshua Software (and related documentation), in object form only, for Client’s internal use only at Client’s Address set forth in this Order above, and no other location, in accordance with the use rights and restrictions set forth herein. The grant of rights under these Terms is expressly conditioned upon Client’s compliance with these Terms. Use of the Joshua Software is limited to the software configuration represented by the demonstration system and documentation shipped with the Joshua Software. The Joshua Software shall be deemed accepted upon delivery (“**Acceptance**”). Client licenses the Joshua Software pursuant to these Terms, in order to process its Trust Accounts as described herein, for the license fees based on the applicable tier set forth in this Order. Any and all components of the Joshua Software may be deployed in an unlimited manner and configuration to support Client’s business requirements at no additional charge; Client will only be required to pay the license fees set forth in this Order for this right. For the avoidance of doubt, Client will be required to acquire all Microsoft infrastructure licenses directly from Microsoft, as applicable. To the extent required by FIS’ agreement with TIS, TIS is a third-party beneficiary to the Agreement with respect to the enforcement of the terms and conditions applicable to the Joshua Software.

1.4 LIMITATIONS. Client agrees not to: (a) modify, adapt, alter, translate or create derivative works from or otherwise make Improvements to the Joshua Software products or Joshua Documentation or any portion thereof; (b) sell, lease, rent, loan, distribute, disclose, or otherwise transfer the Joshua Software, any portion thereof, or any



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**1.5 MAINTENANCE AND SUPPORT SERVICES.** Maintenance will include all new functions, features, release upgrades, additions, and the like, to the Joshua Software, as part of the Maintenance fee. No separate license or fee is required, for any future, functions, features, additions, or the like, to the Joshua Software that are required to make the Joshua Software function properly. Subject to Client's payment in full of all applicable Maintenance Fees, FIS shall (either itself or via TIS) provide Maintenance for the Joshua Software as described herein. Maintenance Releases for the Joshua Software will be provided as and when developed for general release. Each Maintenance Release will consist of a set of programs and files made available on machine-readable media and will be accompanied by documentation to inform Client of the problems resolved and any significant operational differences resulting therefrom. Neither FIS nor its licensor(s) will have any responsibility under these Terms to fix any Errors arising out of or related to the following causes: (a) Client's modification of the Joshua Software or its combination with any third-party hardware and/or software; (b) use of the Joshua Software in an environment other than as expressly permitted herein; (c) accident; unusual physical, electrical, or electromagnetic stress; neglect; misuse; failure or fluctuation of electric power, air conditioning, or humidity control; (d) failure of media not furnished by FIS or its licensor(s); (e) excessive heat; fire and smoke damage; (f) operation of the Joshua Software with other media and hardware, software, or telecommunication interfaces not meeting or not maintained in accordance with the manufacturer's specifications; or (g) causes other than ordinary use. Any corrections performed to such Errors will be made, in FIS's reasonable discretion, at FIS's then-applicable time-and-materials charges (which may be a pass-through charge by its licensor(s)). Client is responsible for undertaking the proper supervision, control, and management of its use of the Joshua Software, including, but not limited to: (a) assuring proper configuration, Joshua Software installation, and operating methods; and (b) following industry-standard procedures for the security of data, accuracy of input and output, and back-up plans, including restart and recovery in the event of hardware or software error or malfunction. Client will provide FIS or its licensor(s) (as applicable) with access to Client's personnel and its equipment as necessary to provide the Maintenance. Access to equipment shall consist of the ability to dial into the equipment on which the Joshua Software is operating. Client will be informed of the specifications of the modem equipment and associated software needed, and Client will be responsible for the costs and use of said equipment.

**1.6 PROPRIETARY RIGHTS; PUBLICITY.** Client agrees that the Joshua Software, documentation, and any Updates and Improvements are and will remain the exclusive property of TIS, and TIS will retain ownership of all intellectual property rights relating thereto or embodied therein. There are no implied licenses under this Article, and any rights not expressly granted to Client hereunder are reserved by TIS. Nothing in this Article will be deemed to grant, by implication, estoppel, or otherwise, a license to any present or future intellectual property rights in the Joshua Software. At no time will Client attack, challenge, or file any application with respect to such intellectual property rights, and Client will execute any instrument reasonably requested by FIS to evidence, protect, or perfect FIS's and/or its licensors' interests in such rights. In addition, no license, right, or interest in any FIS or TIS trademark, trade name, service mark, or other intellectual property rights is granted hereunder. Client will not make or permit alteration of the Joshua Software or documentation or the removal or modification of any tags, proprietary or copyright notices, labels, or other identifying marks on the Joshua Software or documentation or in the user interface generated by the Joshua Software. In respect of any copies of the Joshua Software or documentation permitted under the terms of this Article (if any), in each case, all confidentiality, copyright and/or trademark, and restricted rights notices will be reproduced in all such copies. Neither party shall use the other party's name or trademark or refer to the other party directly or indirectly in any public disclosure without consent from the other party.

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