

# ATM TestLab Services

Get more value from ATM TestLab: service packages to optimize your investment



You have made a significant investment in Open Test Solutions software and want to make sure you are getting maximum value from it. FIS™ is here to help — our expert team can optimize your experience.

## ATM TestLab Services

Virtualize your testing for a proven return on investment

This goes beyond product training — it is about optimizing how the system is used, and evaluating whether you are really getting the most value from it. Our years of experience show that you can make a significant impact on your Quality Assurance effort by evaluating and optimizing a number of key areas. Our experts are here to help you achieve this

### Service Packages for ATM TestLab: at a glance

Service	Description
Standard Installation Service	Installation and configuration of ATM TestLab at your site.
Product Training	Comprehensive product training to enable your team to work effectively with ATM TestLab.
Test Automation Quick Start	We'll define a test plan and mentor your team to build it in the best way to achieve broad coverage quickly.
Test Creation	Onsite assistance building test cases.
Health Check	A review of your environment by one of our experts.

### Service Packages for ATM TestLab: more information

#### Standard Installation Service

Professional service to install and configure ATM TestLab at your site.

The installation service must accompany the initial software purchase and will get the system installed at a single site and running virtualized ATMs in a short amount of time, ready to begin automated testing.

This off-the-shelf service offering has a fixed scope, but if you need something different we'll be happy to work with you to define a package that fully meets your needs

## ATM TestLab Services

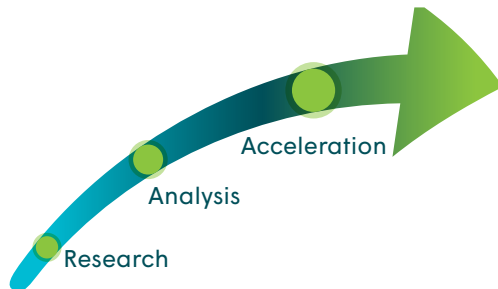
### Product Training

This is user training that typically takes place at your site after completion of the ATM TestLab installation. We highly recommend this training to complement the software. It will allow your team to get up and running rapidly with virtualized ATMs and benefit from automated testing.

### Test Automation Quick Start

Combining a mix of consulting and knowledge transfer, the goal is to accelerate the early phases of your test automation project, providing mentoring, advice and leveraging our experience of the ATM testing domain in order to deliver an outline test plan that will get your automation project moving quickly and in the right direction from the start.

Consulting services also incorporate best practices and accumulated knowledge to define the path forward once the "rapid adoption" phase is complete. It also provides assistance to maintain a proper environment. The plan is tailored to your environment and consists of onsite observations, fact gathering and analysis of existing practices to assure a rapid adoption.



### Test Creation Services

If you are comfortable using ATM TestLab and have already defined the structure of a test plan but need help with the effort of creating the test cases in ATM TestLab, we can help. We provide experienced staff to work alongside your teams building out test cases.

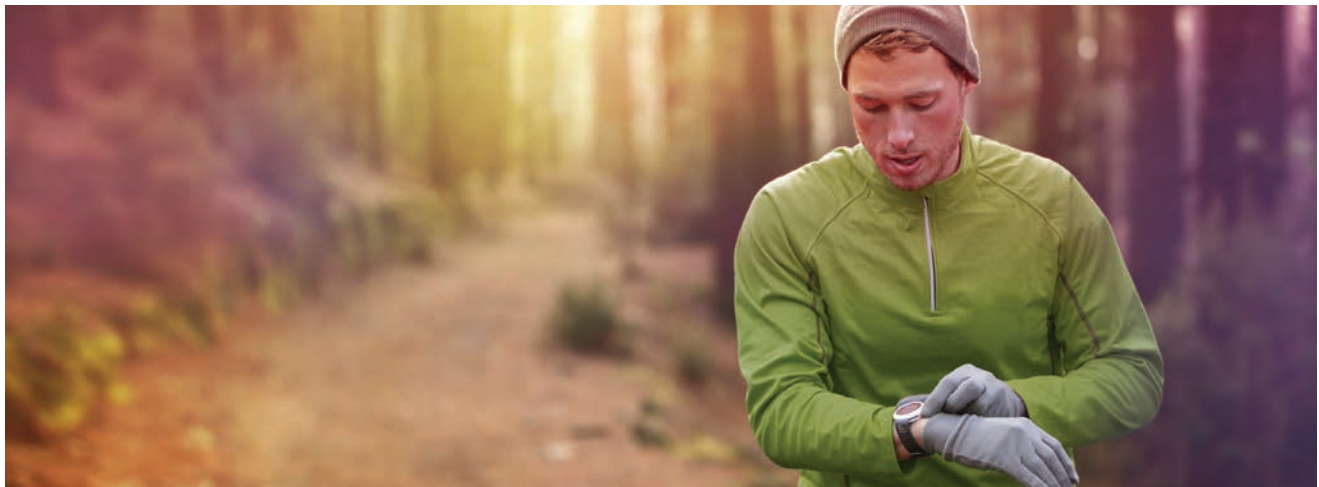
### Annual Health Check

One of our consultants spends time onsite with your team and reviews the ATM TestLab environment. Tasks are flexible but might include discussing how the product is used, ensuring you are running the latest software and know about the latest features, helping out with housekeeping and making recommendations on ways to optimize or expand how the product is being used.

### Related ATM TestLab Solutions

ATM TestLab can be extended with a set of modules that add advanced capabilities. Create an even broader range of automated test solutions, boost efficiency or improve integration with other test systems.

**For more information, please contact your account manager or send an e-mail to [opentestsolutions@fisglobal.com](mailto:opentestsolutions@fisglobal.com).**



Open Test Solutions is an expert provider of test solutions and test services for all electronic payment transactions.

We help our customers save time and efficiently launch payment innovations that meet the highest quality standards. From a leadership position, we aim to build a true partner relationship to build engagement and generate insights that we use to develop the solution that fits your business perfectly.

FIS is the world's largest global provider dedicated to banking and payments technologies. FIS serves more than 20,000 institutions in over 130 countries.

# Your Quality Confirmed.

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