



Worldpay is the partner for connected payment processing, uniting the advantages for your customers, your bank, and yourself. Refer us for results that really get noticed.

worldpay.com/partnerportal

Internal use only - not to be distributed to merchants

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MERCHANT SERVICES

Quick Reference Guide

Advancing the way the world pays, banks and invests

FIS company facts

- 1 million+ merchant locations
- 75 billion transactions processed around the globe
- \$9 trillion moved annually around the globe
- Serving 60% of the top 10 largest merchants
- Serving 90% of the top 50 largest global banks

Value points

- Worldpay from FIS is a trusted, preferred, and top industry provider.
- Peace of mind is important, and Worldpay has everything needed to keep your business, customers, and data safe.
- Differentiated products and solutions.
- Better value since Worldpay's consultation includes a full review and education on current vs. proposed solutions.

Merchant solutions

- Credit and debit card acceptance
- Point of Sale technology
- Mobile payment acceptance
- Gift card program
- Electronic check services
- Fraud and data security
- Enhanced reporting and analytics
- Technology and customer support

Conversation starters

- “Let’s talk about how you take payments. We partner with Worldpay who can assess your payment acceptance needs as part of our business services.”
- “Did you know that we offer competitive merchant services solutions? You should re-evaluate your needs and the newest technologies annually.”
- “Is your customer data protected from a data breach? If you don’t know, are you ok if I help arrange a free consultation?”
- “May I have our Worldpay representative contact you to review your payment needs as part of our business services?”

How to submit a referral

- Enter lead information online in the Web to Lead form. The referred merchant will be contacted within 24 hours to schedule an appointment with your dedicated account executive.
- You will receive an email confirmation of your referral, along with emails updating you on the current stage of each referral.
- If your customer would like to set up an appointment right away, please reach out to your account executive at any time; just remember to enter the lead into your online referral form.

Merchant and partner support

- Merchant Assist
855.584.7550
Provide this number to your customers if they have questions about their products and services, equipment, and general processing support. Customers can also log in to the self-service customer portal at accessmyiq.com. For help with iQ, please contact support@accessmyiq.com.
- Partner Assist
866.632.7774 or vest-rpt@servicingteam.com.
Contact them for billing/statement inquiries, merchant account maintenance, cash advance account inquiries, and other general questions.