



# FIS Investor Services Manager

Unlock automation, control and insight to elevate your Transfer Agency

For Fund Managers and Administrators, investor services are at a crossroads. In one direction lies the status quo – inflexible legacy systems, slow and costly manual processes and infrequent static reports. In the other, the potential to modernize your technology, improve efficiency and deliver insights on demand.

You could stick with your current setup. But the converging investment universe, evolving investor expectations and increasing operational pressures are pushing you to adopt a different, more rewarding approach to managing valuable investor relationships.

FIS® Investor Services Manager enables you to elevate your operations and fast-track growth with a market-leading platform for Transfer Agency recordkeeping, shareholder registry and reporting.

Our comprehensive, cloud-enabled solution helps you improve automation and control. It allows you to service a greater global range of fund structures more efficiently, optimize the investor experience and keep investment strategies hard at work for your business.

### Manage diverse and complex fund types

Investor Services Manager provides a one-stop solution for a full range of asset classes, from daily dealing funds, hedge funds, private equity and private credit to infrastructure, distressed debt, special situations and semi-liquid hybrid funds. It offers comprehensive coverage of global regulations, allows you to register shareholders, calculate fees, value shares, allocate P&L, capture trades, process corporate actions, distribute dividends and report to investors.

### Service private market investors

The solution offers specialist functionality for private market funds. This includes capital commitment tracking, waterfall calculations, Limited Partner and General Partner reporting, scenario planning, complex investor allocations and capital event processing, plus the ability to provide a breakdown of shares by price. It also features a full set of workflows for semi-liquid funds.

### Deliver interactive reporting

Investor Services Manager seamlessly integrates with FIS® Digital Data Exchange to provide a digital self-service investor portal, with your branding. Digital Data Exchange enables investors and stakeholders to securely access reports on demand and get real-time insights, interactive reporting and advanced visualizations of their investment positions. In addition to an extensive library of customizable reports, Investor Services Manager offers a wizard-driven way to design reports from scratch, without any technical knowledge or skills.

### Streamline onboarding

Investor Services Manager integrates with FIS' Life Cycle Manager solution, automating onboarding and regulatory compliance processes and reducing friction in investor servicing. Risk-based AML and KYC checks and advanced investor screening help you onboard new investors faster and get your customer relationships off to a strong start.

### Save time and costs through seamless automation

The solution can automate and track highly-complex fee calculations, calculate P&L at the level of individual investors, and process nearly 80% of transactions from end to end – improving the efficiency and scalability of Investor Services. It uses APIs to integrate seamlessly with FIS' multi-asset, private equity and hedge fund accounting systems and other third-party solutions.

### Advance and protect your operations

Built-in AI agents assist with navigation and questions about Investor Services Manager. FIS is also investing in the ability to query data in natural language, so you can prompt AI agents to unlock insights and produce reports on your behalf. We continue to provide enterprise-grade cybersecurity to help ensure all your data is safe and only accessible by authorized users.

[Learn more](#)

# Money at rest. Money in motion. Money at work.™

Our **technology** powers the global economy across the money lifecycle.

## Money at rest

Unlock seamless integration and human-centric digital experiences while ensuring efficiency, stability, and compliance as your business grows.

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## Money in motion

Unlock liquidity and flow of funds by synchronizing transactions, payment systems, and financial networks without compromising speed or security.

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## Money at work

Unlock a cohesive financial ecosystem and insights for strategic decisions to expand operations while optimizing performance.

## About FIS

FIS is a financial technology company providing solutions to financial institutions, businesses and developers. We unlock financial technology that underpins the world's financial system. Our people are dedicated to advancing the way the world pays, banks and invests, by helping our clients confidently run, grow and protect their businesses. Our expertise comes from decades of experience helping financial institutions and businesses adapt to meet the needs of their customers by harnessing the power that comes when reliability meets innovation in financial technology. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index. To learn more, visit [FISglobal.com](https://FISglobal.com). Follow FIS on LinkedIn, Facebook and X (@FISglobal).

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