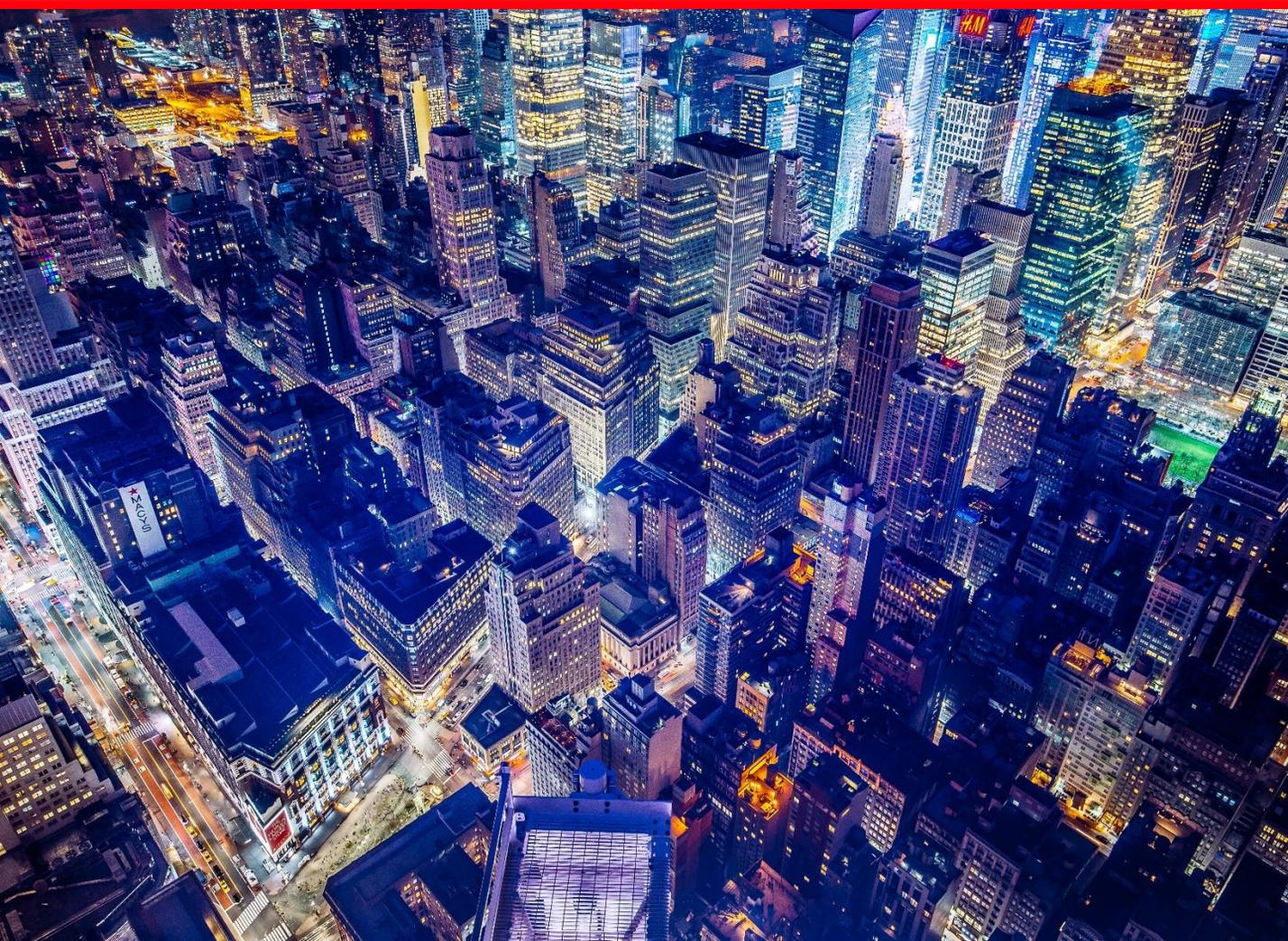


worldpay
from FIS

DISPUTES DIRECT API

Automate the management and defence of
your chargebacks through our Disputes API





Take control of your chargebacks

When it comes to chargeback management, time is essential. You need the right tools to protect your business.

It's never been more important to have a payments partner that gives you flexible options, including automation, so you can quickly and efficiently manage chargebacks.

Worldpay's Disputes Direct API integrates with your current workflows, so you can now automate your chargebacks submissions.

DISPUTES DIRECT API

powered by Chargebacks911

Our RESTful API lets you receive, manage, defend and query chargebacks automatically so you can save on time, costs and increase operational efficiencies.

DID YOU KNOW?

Worldpay's Disputes Direct API is part of a complete suite of Disputes solutions, including our Disputes Deflector and Disputes Defender that work together to oversee every aspect of your chargebacks.

How does it work?

Use Disputes Direct API to retrieve chargeback cases and send your documentation to Worldpay to defend chargebacks. If using our other disputes solutions – the Disputes Deflector and/or the Disputes Defender, you can also use the API to retrieve this data.

Partnering with the industry leader, Chargebacks911, we let you manage chargebacks your way. Disputes Direct API is the latest product available within Worldpay Disputes, alongside:

Disputes Deflector

Deflecting disputes before chargebacks are initiated.

Disputes Defender

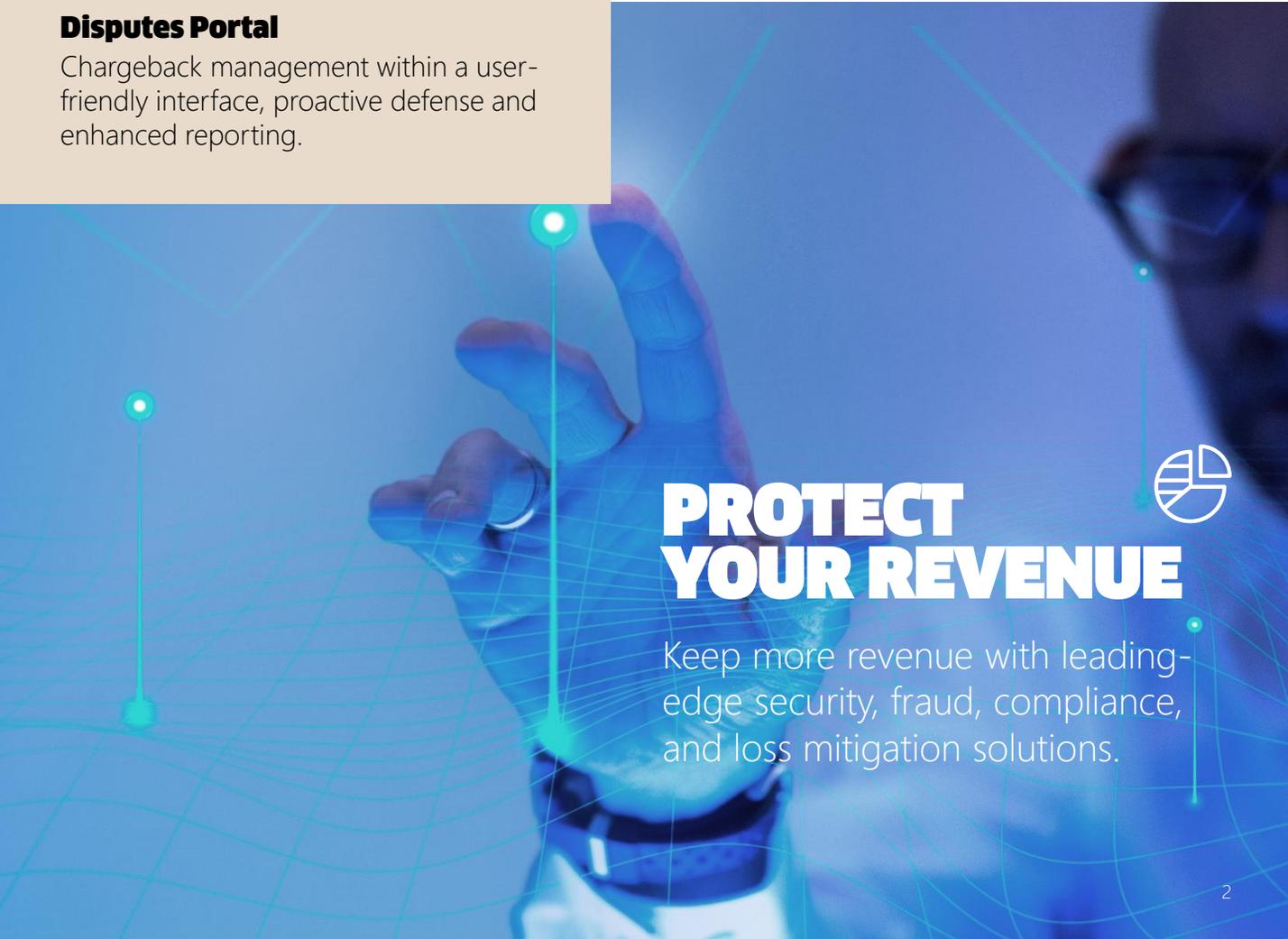
A managed service, where Worldpay can defend chargebacks on your behalf.

Disputes Portal

Chargeback management within a user-friendly interface, proactive defense and enhanced reporting.

Integration options

We offer a modern, secure Representational State Transfer (REST) API, designed to take advantage of existing protocols. The API offers endpoints to automate actions such as retrieving chargebacks, blacklisting customers who have high chargeback counts, submitting CRM order information, cancelling recurring subscriptions, viewing chargeback-related alerts, and much more.



PROTECT YOUR REVENUE

Keep more revenue with leading-edge security, fraud, compliance, and loss mitigation solutions.



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About Worldpay from FIS

Worldpay from FIS (NYSE:FIS) is a leading payments technology company that powers global commerce for merchants, banks, and capital markets. Processing 75 billion transactions topping \$9T for 20,000+ clients annually, Worldpay lifts economies and communities by advancing the way the world pays, banks, and invests.



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PAYS, BANKS AND INVESTS™**