FIS

Enterprise Application Services

Application Testing Services

Poor-performing applications can lead to end-user dissatisfaction and increased business risks. Complex business processes, strict adherence to regulations, growing quality standards and a strong need to achieve cost effectiveness creates strong demand for high quality testing services.

Ensuring a strong testing practice
FOR HIGH PERFORMANCE APPLICATIONS

The Global software testing market is experiencing changes that is enforcing the move from being product centric to customer centric. As customers' look for improved quality standards with constricted costs, the pressure is built for vendors around driving automation, improved workflow, traceability and metrics capabilities in order to move up the ladder of maturity levels of testing and contribute to QA (Quality Assurance) transformation. Factors such as growing business needs, rapid product/application launches, fast pace changing technologies, modernization of systems and operational efficiency enhancements have become key drivers for the growing need of application testing services.

Global software testing market is posed by the threats of cyber security and challenges to provide integration as well as quality services in the software while maintaining shortened software development cycles to keep up with the complexity and rapid changing dynamics of the software market. As the software market is becoming more vibrant and with software product life cycles shortening, developers now want to launch their products as early as possible.

FIS, as a Fintech leader, possess a mature Application Services practice. More than 20,000 enterprises are running on 600+ FIS applications globally, making robust testing service of paramount importance. We follow same zeal for any of our testing service's client.

FIS has over 6,000+ test professionals globally, including 1,100+ testing professionals across India and Philippines with a blend of automation engineers and QTP experts.

Our testing service offering spans entire application test lifecycle, providing a full spectrum of testing ranging from functional (manual and automated) to non-functional testing as well as consulting services. FIS' proprietary tools and assets such as Test Management framework and automation framework 'SMART' are leveraged to automate manual test functions leading to reduced cycle time.
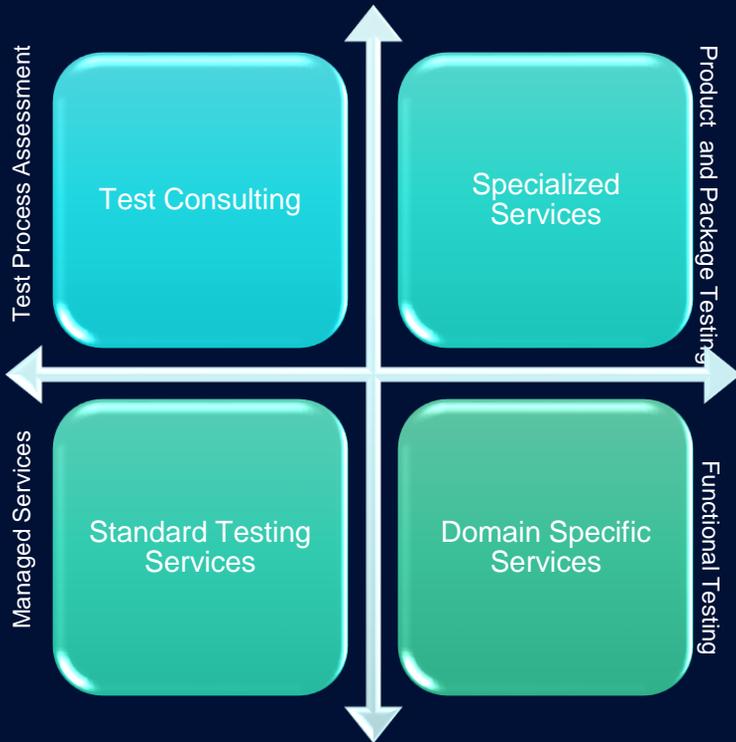
FIS's broad range of testing services helps organizations across industry verticals decrease time to market, reduce cost of operations and achieve superior quality applications.

Through segregation of testing function to independent test teams, FIS ensures business success by providing independent and objective view of the quality of application under test. Teams hold expertise in major commercial and open source testing and test management tools by using reusable automation frameworks and solutions.

'Strong agile and DevOps practices will be critical to future success of testing service providers'

-Gartner

One stop testing partner

FOR AGILE AND QUALITY APPLICATIONS

Test Process Assessment ← → **Managed Services**

Product and Package Testing / **Functional Testing**

- Test Consulting
- Specialized Services
- Standard Testing Services
- Domain Specific Services
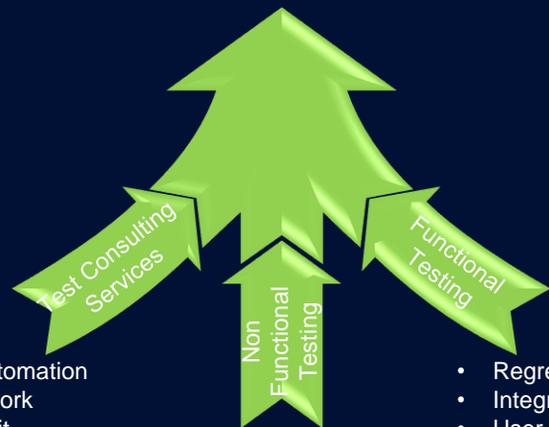
FIS Testing Capability Snapshot

FIS is backed by decades of software testing experience, with extensive focus on a wide variety of technologies and platforms. Its testing framework involves assets (process, people, technology and best practices) that work in tandem with delivery enablers and governed by a robust project management model.

FIS' strategic partnership with multiple vendors helps gaining access to variety of tool sets and platforms, making its team robust and capable of delivering efficient testing services at reduced cost.

FIS has over 20 years of outsourcing experience serving largest financial and mortgage institutions. It performs managed testing services based on a hybrid onsite/offshore model with the ground principle of taking work where it can be done best, making the most economic sense, and carrying the least amount of acceptable risk.

Based on quality management framework, FIS' quality management system accounts for varying levels of process maturity, aligns key process elements and uses a gradual and phased approach for improving process maturity.

FIS Testing Service Offerings

Test Consulting Services

Non Functional Testing

Functional Testing

- Test Automation Framework
- QA Audit
- Metrics Measurement
- Process

- Performance
- Scalability
- Reliability
- Usability
- Accessibility
- Security
- Globalization

- Regression
- Integration
- User Acceptance Testing
- GUI Validation

Maximize your returns

WITH SUPERIOR SOFTWARE QUALITY

SUCCESS STORY

FIS' Prepaid Solutions operations required optimization of quality assurance resources by moving into a global delivery model. Experts from Application Services team customized the QA process to align it to globally distributed team

Automation-led efforts reduced regression testing time by 75 percent
Delivered the expected cost savings and also leveraged trained junior resources as part of the team composition

WHY FIS

Diverse Solutions: FIS offers a blend of pure play RPA technologies, AI based in-house solutions, reselling relationships and advisory capabilities.

Operations and Process Transformation: for large engagements driving significant cost savings to clients

Adaptive Engagement Model: FIS offers a variety of engagement models from co-sourced or managed service COE model, to providing guaranteed outcomes

Be-Spoke Solutions: Ability to bring together machine learning, autonomics, BPM and core development skills to build platform based solutions that address industry challenges

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