



# MANAGED CLOUD SERVICES

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Trusted partnership across your  
entire cloud journey

## Embracing the Cloud

Embracing the cloud drives efficiencies, reduces costs, and provides you with the flexibility and scalability to adapt to rapidly changing business needs.

Over 90% of organizations utilize the cloud to some degree today, but many only leverage it for 20 – 40% of their workloads, most of which are the easier, less complex ones. (Everest, Accenture)

The expansion of cloud environments and their use is inevitable as organizations continue to realize the full potential of the cloud. At the end of 2022, nearly 60% of enterprise businesses had moved their work completely to the cloud, up from 40% in 2021, and many organizations are actively exploring cloud-native approaches. (Flexera, RightScale)

## The benefit of a Managed Cloud Service Provider

Planning for and designing optimal cloud infrastructure, migrating your business to the cloud, and operating securely and effectively once you're there all bring unique challenges, and it can be especially difficult managing everything without direct cloud experience.

**What is and isn't ready for the cloud today? What kind of cloud model best fits my business? How do I reliably secure my cloud environments and data?**

As a trusted Managed Cloud Service Provider with decades of cloud expertise, FIS® answers those questions and more.

From consultation, to implementation/migration, to ongoing support and managed services, **FIS Managed Cloud Services** delivers comprehensive support across your entire cloud journey. We know that no two cloud journeys are the same – and we're here to help with yours.



### Cloud Adoption – By the Numbers

A donut chart showing 85% of the circle filled with blue, representing the statistic that more than 85% of organizations will embrace a cloud-first strategy by 2025.

**85%**

More than **85%** of organizations will embrace a cloud-first strategy by 2025 (*Gartner*)

A donut chart showing 95% of the circle filled with blue, representing the statistic that over 95% of new digital workloads will be deployed on cloud-native platforms in 2025.

**95%**

Over **95%** of new digital workloads will be deployed on cloud-native platforms in 2025, up from 30% in 2021 (*Gartner*)

A donut chart showing 61% of the circle filled with blue, representing the statistic that 61% of cybersecurity professionals cite a lack of skills as the biggest security challenge to adopting multi-cloud environments.

**61%**

**61%** of cybersecurity professionals cite 'a lack of the right skills to deploy and manage a complete solution' as the biggest security challenge to adopting multi-cloud environments (*Cybersecurity Insiders*)

# What is FIS Managed Cloud Services?

FIS' full portfolio of services across multiple cloud platforms enables us to work with you to define an operating model that meets your unique business needs. Whether you currently maintain legacy infrastructure, or your environments are already integrated with cloud technologies, our modular approach means you only pay for what you need, at the level of service you require.

By working closely with all major public cloud providers, FIS provides a seamless user experience across multi-cloud and data center environments.

## We have extensive experience with all cloud deployment models:

### • Public Cloud

- Hosted by a public cloud provider, but fully managed by FIS
- FIS has a deep relationship with all major public cloud providers (Microsoft Azure, Amazon Web Services, Google Cloud Platform)



- FIS works with hundreds of organizations of all types to migrate their data to the public cloud and manage and secure it once its there

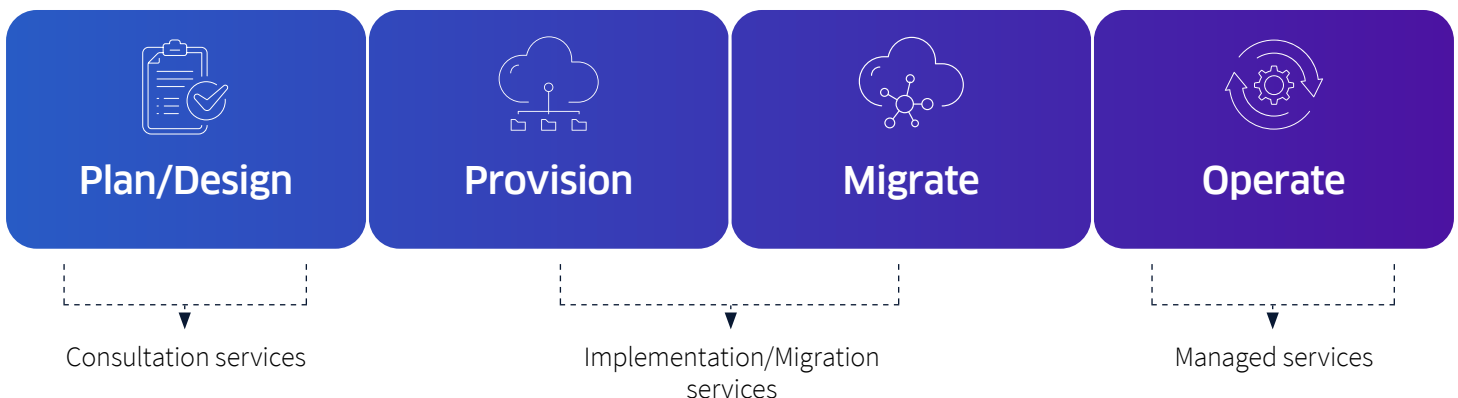
### • Hybrid Cloud

- Combination of Public and Private Cloud or On-Premises
- Modular, scalable deployment that provides the best of both worlds (Public & Private)
- Rapid deployment and ROI realization
- None of the hassle or resource constraints associated with self-management

### • Private Cloud or On-Premises Data Center

- FIS manages the infrastructure, hardware and applications
- FIS delivers the latest security and technology improvements to keep our clients ahead of the pack
- Used for mission critical applications

## We provide end-to-end services for all cloud deployment models:

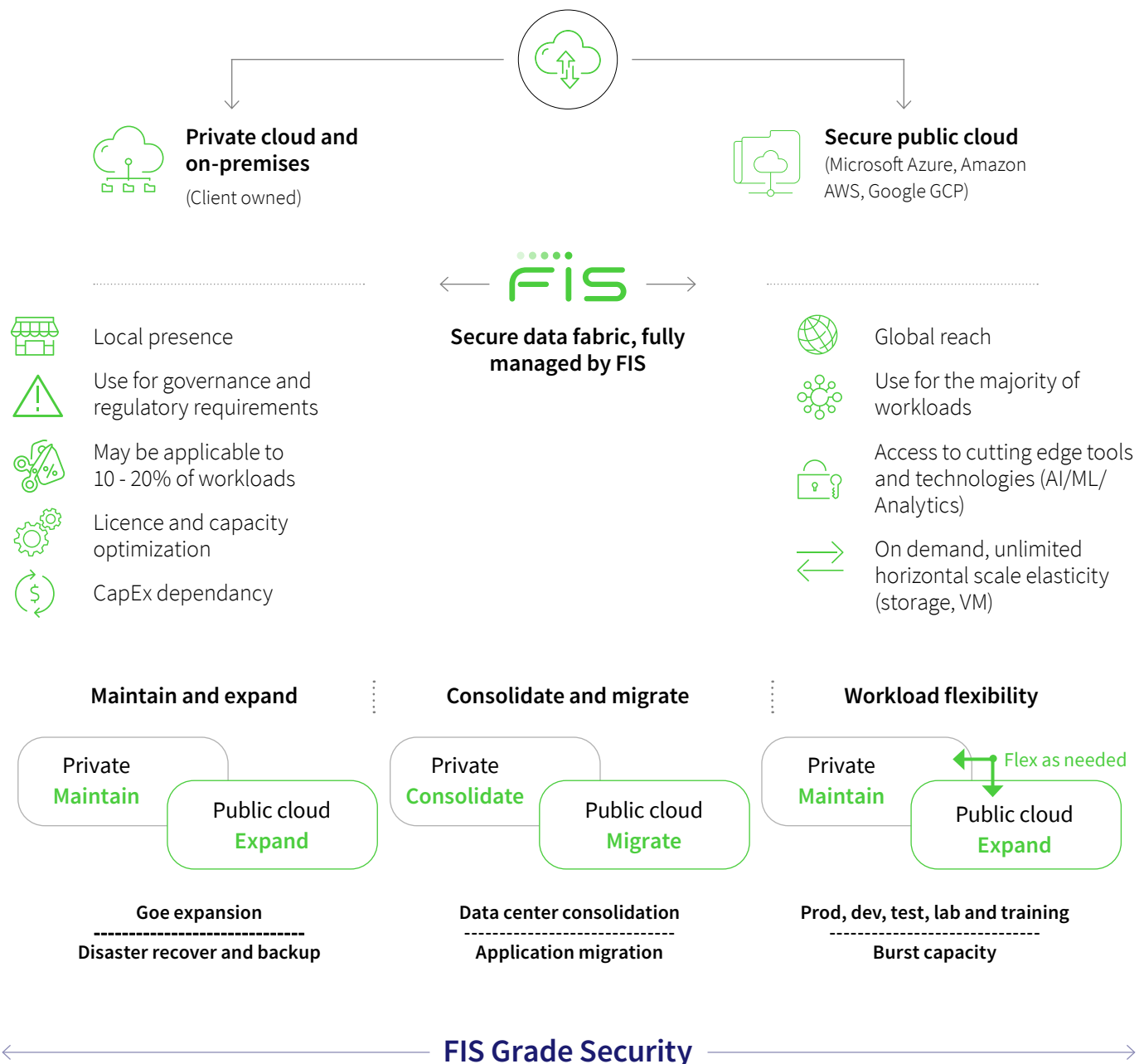


## FIS hybrid approach – a comprehensive and fully managed cloud solution

FIS Managed Cloud Services provides a complete, consumption-based cloud offering for clients who don't want to maintain their own custom-integrated technology systems.

Our fully managed solution provides a single, unified platform for managing all workloads and utilizes a mix of public cloud, private cloud, and on-premises environments, with

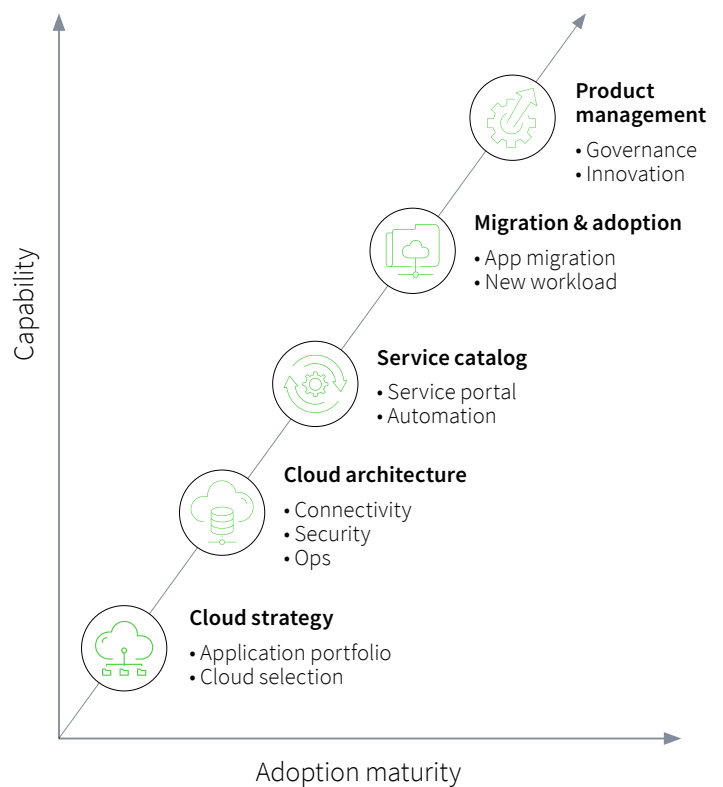
orchestration between the platforms, allowing you to run mission-critical applications with stricter security rules on-premises or in a private cloud and less critical secure applications in a public cloud, while ensuring predictable costs and experiences.



## Why FIS Managed Cloud Services?

Our decades of cloud and cybersecurity expertise, deep relationship with all major cloud providers and best-in-class tools enable FIS to be the only managed cloud partner you'll ever need.

No matter where you are in your cloud journey, from the planning phase all the way through ongoing management and support, our managed cloud services are designed to provide the expert guidance, flexibility, security and high performance your business needs to thrive, every step of the way.



### Plan/Design – Consultation services

- Deep-dive analysis, architecture planning and assistance leveraging cloud computing to create a secure, reliable and efficient environment

### Provision – Implementation services

- Direct support to help implement business solutions in the cloud with automation for provisioning of infrastructure, network, monitoring and security

### Migration – Migration services

- Application re-design, re-platforming, and workload migration with a focus on cost optimization and embedded cybersecurity

### Operate and Innovate – ongoing management and support

- 24x7x365 monitoring and support by cybersecurity and cloud environment experts to secure and stabilize your environment around the clock

### Key benefits

- FIS is your single point of contact for all cloud needs – no need to manage multiple vendor relationships
- Deep experience with best-of-breed public cloud providers – Microsoft Azure (Tier 1 and Advanced Partner Certified), Amazon AWS and Google Cloud Platform
- Expert guidance and ongoing support across all phases of your cloud journey from a team with 75+ years of combined cloud management experience
- Dedicated technical account manager, providing catered support and troubleshooting
- Hybrid Cloud model provides single view into all environments (Public, Private, Hybrid)
- Comprehensive, layered cybersecurity backed by the power of **FIS Grade Security**
- Enhanced security, increased scalability, and a single pane of glass for unmatched data visibility are all at your fingertips through a partnership with **FIS Managed Cloud Services**

## About FIS

FIS is a leading provider of technology solutions for financial institutions and businesses of all sizes and across any industry globally. We enable the movement of commerce by unlocking the financial technology that powers the world's economy. Our employees are dedicated to advancing the way the world pays, banks and invests through our trusted innovation, system performance and flexible architecture. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index.



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