



FIS OUTPUT SOLUTIONS

A Quick Reference Guide

What is FIS Output Solutions?

FIS® Output Solutions provides output services and software products that design, process, print, mail and electronically distribute customer communications such as statements, bills, tax forms, notices, letters, welcome kits and booklets.

Print & Mail Outsourcing

A nationwide network of print and mail operations centers produce and mail over 30 million customer communications per month, in both full color and monochrome printing formats.

CSF Output Solutions

FIS' Output Solutions suite of products allows companies to deliver personalized, multi-channel communications. CSF is sold as an on-premises licensed application or offered as a Hosted Managed Service, enabling clients to make Output Solutions an integral part of any digital strategy.

Panorama

Panorama is a web-based .NET application built from the ground up by developers at FIS to track, control and report on the 30 million+ plus customer communications (banking statements, notices, checks, letters, booklets, invoices, tax forms) that are composed, printed and mailed from our print operations centers each month. Panorama is used by both FIS Output Solutions employees and the employees of FIS Output Solutions clients.

SMARTSOURCING - OUR KEY DIFFERENTIATOR

FIS Output Solutions provides document design and production services by smartsourcing, a strategic mix of both in-house and outsourced delivery models. Lowering costs is still the goal, but smartsourcing aims to do so without sacrificing control and innovation.



eDelivery

eDelivery provides archiving and electronic presentment of customer communications (statements, notices, letters, tax documents) and is integrated with multiple online banking, core banking and check image systems.

Who is this solution built for?



Banking



Financial services



Utilities



Telecom



Healthcare



Insurance companies

Why do I need this solution?

Reduce postage costs by 5-10%: Output Solutions leverages scale and automation to reduce postage costs for our clients. We support diverse barcode verifications, and our intelligent insertion technology can handle up to six inserts. With the help of CASS, PAVE, NCOALink®, FASTforward®, DPV and LACS postal-certified software, in-house presort service, electronic scales and metering machines and WayMark™ postage manifesting, all customer documents are mailed at the lowest qualified first-class rates.

Eliminate expensive hardware investments and maintenance costs: Many companies gain no competitive advantage through large capital investments. In fact, these investments often have higher per-document costs relative to outsourcing alternatives.

Improve quality control: Panorama tracks each individual customer communication as it moves through the production life cycle and makes such information available to clients via web-based interface.

Enhanced customer communications design: FIS' Output Solutions design applications create communications that increase cross-selling of products and services, reduce customer complaints and call center costs, and reduce postage costs by combining communications.

Contact your FIS representative to learn more.



About FIS

FIS is a leading provider of technology solutions for financial institutions and businesses of all sizes and across any industry globally. We enable the movement of commerce by unlocking the financial technology that powers the world's economy. Our employees are dedicated to advancing the way the world pays, banks and invests through our trusted innovation, system performance and flexible architecture. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index.



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