

Infrastructure Technology Outsourcing

Managed Mainframe Services

For decades, Mainframe has served as the backbone of IT infrastructure for enterprises across the globe, and it continues to be an integral part of their IT strategy. Although the idea of IT infrastructure as the way to store and process your organization's data has undergone an evolution, your IT partner's ability to consider cost and speed requirements and to develop alternative and complementary models will decide your success.

MANAGING BACKBONE OF ENTERPRISES

Industry analysts predicted the decline of mainframe technology years ago, but against all odds, it continues to serve as the central nervous system of organizations across the globe, especially large enterprises.

As per latest study by Forrester, 64 percent of enterprises surveyed will run more than half of their critical applications on the platform within the next year, up from 57 percent this year.

For enterprises, a mainframe is more cost-efficient than a modern cloud provider because it handles large workloads so efficiently. Mainframe's core strength is its superior computing abilities. It offers better control when running workloads and it can manage workloads over a set of distributed systems far better than mid-range systems. Also, when it comes to scaling and managing vector processing, nothing beats the mainframe. More importantly, many enterprises already run their business applications on a mainframe and rewriting those applications for the cloud would be incredibly complicated.

FIS is a leading technology solutions provider and a pioneer in providing IT infrastructure services with decades of experience in outsourcing industry. FIS has served enterprises of all sizes across industries, including financial institutions, government entities, insurance, energy and utility, retail and commercial enterprises as well as education and public sector businesses.

FIS differentiates itself by providing a transformations-led delivery approach. It is proven and standardized, yet offers agility to imbibe the client's business priorities. Whatever the organization, clients dictate our approach as we listen to business challenges and strategic goals, and respond to each individually. We focus on solving problems, rather than selling products, designing solutions that meet immediate needs and evolve as market conditions change.

With over 30+ clients in delivering managed mainframe services, FIS has developed an industry-leading infrastructure supported by industry experts who utilize proven processes to deliver reliable services. Our Mainframe Managed Service helps business executives minimize both the risks and costs associated with managing mainframes. FIS enables clients to reduce their total cost of ownership by shifting from a CAPEX model to an OPEX model. FIS also helps clients address their pain areas such as old hardware, risk mitigation and aging workforce.



IMPERATIVES FOR DELIVERY

As a Premier IBM Business partner, FIS supports over 90,000+ MIPS of mainframe, and provides full life cycle management of the computing architecture. Our Managed Mainframe Services allow our customers to leverage and optimize IBM's hardware while enabling software products to operate efficiently and effectively to meet your day-to-day business demands.

Breadth of Solution Portfolio

FIS offers 24/7 product control, scheduling, batch monitoring, security, reporting, capacity management, performance tuning and disaster recovery. Additionally, FIS has the tools to analyze your consumption patterns in order to predict demand cycles, which allows us to accommodate consumption changes without additional capital investment. Our clients take advantage of FIS' buying power from both hardware and software technology partners for best-in-class pricing.

Best-in-class Support Infrastructure

With more than 600 experienced mainframe programmers, thousands of Command Center personnel and support staff resources for your ageing/redundant workforce, FIS offers unexpected value that's not readily available elsewhere in the market. FIS owns or leases support centers, data processing facilities and other offices at more than 218 locations worldwide (81 of those locations are in the US). We also have more than five data centers to provide you with the requisite mainframe support along with appropriate disaster recovery options.



Strong Account Management

Our account managers serve as a single point of contact for all FIS services, and are responsible for the overall relationship, client satisfaction and communication of FIS' broad capabilities to help resolve diverse technology and organizational challenges.

Comprehensive Service

With our rich history and more than 25 years of experience with mainframes, we have developed best practices of strong integration with core service disciplines. Along with the support of mainframe services, get the adjacent services of application development, management of your legacy mainframe applications, creating a robust security and compliance infrastructure, and next generation backup/disaster recovery solutions.

Analytics-driven Delivery

Being a leader in building products on AI/analytics/automation-based solutions, FIS understands that data is the foundation of growth. We have developed a suite of metric-based performance tools and reports designed to give you visibility and transparency into your hosted applications and operations along with the automated alerts and scheduling.

Painless Transition

Leverage our three phase Transition Excellence and Migration Model (TEAM) to experience minimal service disruption and to simplify the overall process, while the technical teams can focus on strategic projects and services.

Enhance Your Capability

WITH THE RIGHT PARTNER

SUCCESS STORY

A US-based global bank struggled with legacy mainframe application enhancement and upgradation, and therefore decided to partner with FIS. Within a quick turnaround time, it gained operational and performance benefits from a new platform as a service that improved transaction volumes and response times. The platform also reduced the risk of outages and service disruptions, as a result of added capacity volume. Besides improving business performance, FIS was also able to reduce the total cost of ownership.

WHY FIS

Complete Partner: FIS believes in building an efficient, long-lasting outsourcing structure that will help you deliver unique and competitively differentiated services in the market. We have the breadth of capabilities to further enable your short- and long-term strategies as well as mitigate the associated risks.

Experience Excellence: Optimized workloads with access to modern technologies and flexible storage, security, continuity and network options. In addition, get access to highly experienced mainframe talent with industry knowledge, thereby reducing business and human resources costs.

Reduce Total Cost of Ownership: With focused intervention on cost metrics, FIS is able to drive cost savings in overall term of engagement.

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