



ADVANCING THE WAY THE WORLD
PAYS, BANKS AND INVESTS™

CASE STUDY

CRÉDIT AGRICOLE EGYPT: REDEFINING RECONCILIATION

Simplifying operations with a smart, reliable solution

With a full range of personal, private and business banking services, Crédit Agricole Egypt had recently expanded its network of ATMs and started offering innovative mobile wallet services as well as debit and credit cards. As existing manual reconciliation processes struggled to handle rising transaction volumes, the bank asked FIS to provide a fully automated solution.

At a glance

Objective

Support new and expanded services and improve efficiency and service by automating reconciliation and exception management processes.

FIS solution

IntelliMatch

Results

Thanks to IntelliMatch, Crédit Agricole Egypt has been able to comprehensively automate the validation of millions of transactions. By eliminating slow, manual reconciliation and exception management processes as a result, the bank has significantly increased the efficiency of its reconciliation operations. And with FIS' smart, user-friendly technology, staff can rapidly resolve even the most complex breaks and disputes.



400K+
customers



53M+

ATM, card and mobile
wallet transactions per month

Impact



Simple

While reducing the errors and operational losses caused by manual reconciliations in disparate spreadsheets, IntelliMatch has helped make the reconciliation process as a whole far simpler to manage and control for Crédit Agricole Egypt.



Smart

Both scalable and intuitive, IntelliMatch allows Crédit Agricole Egypt to rapidly onboard new reconciliation processes – giving the bank a future-proof solution for supporting continued growth. The bank's staff have become more productive and are able to respond to disputes in much shorter timeframes – enhancing not only efficiency but also customer service.



Reliable

Crédit Agricole Egypt selected FIS' technology because it likes to work with strong, efficient and experienced partners. Having praised the excellence and professionalism of our team, the bank would definitely recommend IntelliMatch locally and internationally within the group.

Reconciliation should always be simple, smart and reliable.

That's how the IntelliMatch team sees the future – and we'd love to help you get there with our groundbreaking solutions and services. Email getinfo@fisglobal.com to learn how we can help your business take data integrity to the next level.



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