



FIS

FIS PREBOT

Unlock smarter automation to scale faster

How automation is shaping the future of digital banking

The shift toward automation is accelerating, with global RPA spending in financial services set to exceed \$4 billion by 2025. By streamlining workflows and eliminating bottlenecks, automation enhances productivity, improves customer experiences, and drives long-term growth. In today's competitive digital banking landscape, automation isn't a choice – it's the way forward for effectively managing money at rest.

Manual processes are a business risk – automation is the solution

A workforce bogged down by manual, repetitive tasks isn't just an operational hurdle – it's a business risk. Without automation, inefficiencies pile up, driving higher costs and bottlenecks. Outdated processes slow decision-making, increase errors, and reduce agility, making it harder to adapt to market shifts.

Rising labor costs, compliance risks, and declining profitability further strain competitiveness. Businesses that fail to automate essential workflows risk losing market share to agile competitors that leverage automation to boost efficiency and drive sustainable growth.

35%

higher compliance risk for financial institutions without automated reporting. (Gartner)

10X

higher transaction costs for manual financial processing versus automation. (Deloitte)

40%

increase in customer satisfaction with automated banking interactions. (Forbes)

80%

reduction in banking errors with automated workflows, improving financial accuracy. (Gartner)

Empower your workforce and business with PREBOTs

PREBOTs offer a transformative approach by automating tedious processes, allowing employees to focus on higher-value work. With automation handling routine tasks, businesses can improve efficiency, reduce human error, and streamline compliance. This shift not only enhances workforce productivity but also reduces burnout, increases job satisfaction, and enables organizations to optimize resources more effectively.

FIS PREBOTs offer the solution

FIS® PREBOT is designed to help businesses unlock the full potential of automation. Organizations can automate back-office banking operations, optimize workforce efficiency and drive sustainable growth – all through a simple, centralized platform.

- Reduce operational costs
- Accelerate deployment
- Standardize processes
- Increase operational transparency
- Integrate systems seamlessly
- Enhance risk mitigation

With PREBOT, automation is just a click away. The online marketplace offers 120+ prebuilt BOTs for FIS core banking products. Share your requirements, enroll in hosted BOTs and monitor their actions, all from a single console.

"FIS PREBOTs have reduced errors because we can focus on the things that need attention rather than the routine things."

- Jeff Williams, Vice President, Deposit Operations for First Bank

How does it work?

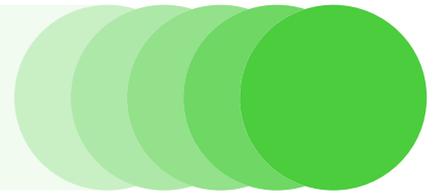
- Process discovery & planning
- Solution planning & development
- Validation of test results
- Deployment
- BOT monitoring
- Go live
- Support & maintenance

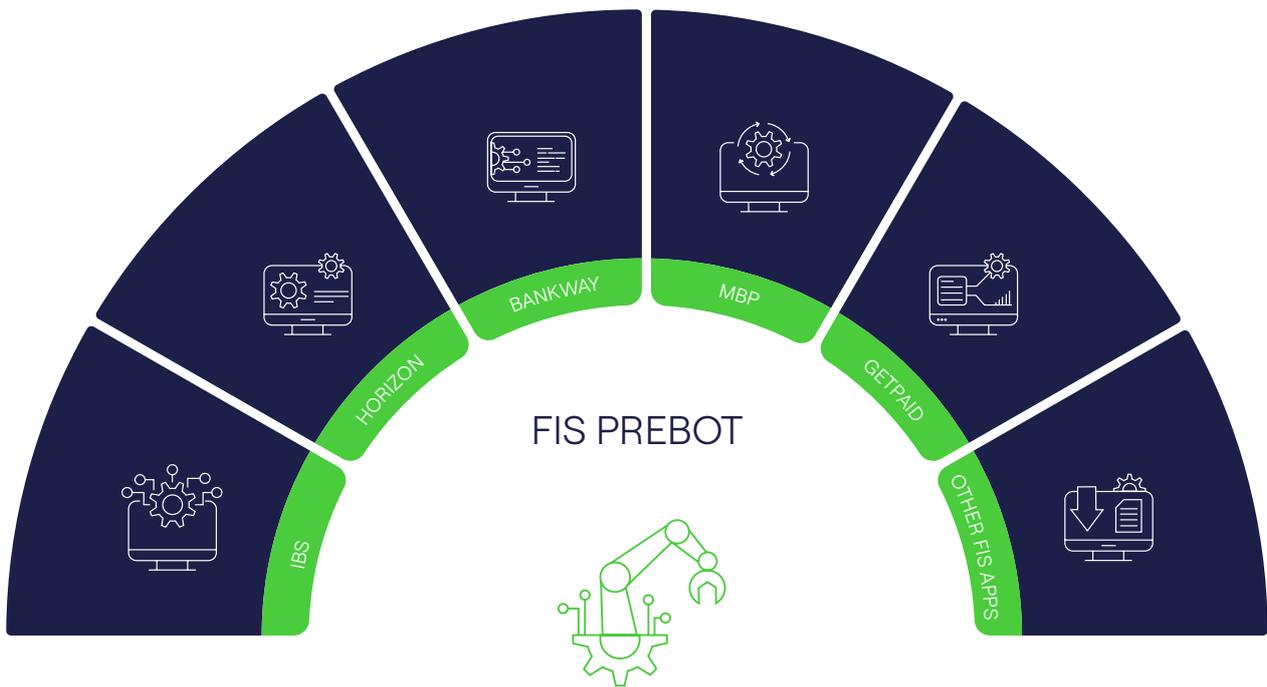
PREBOT: The future of intelligent automation

Automation is the key to efficiency, cost savings, and holistic, human-centric customer experiences. But implementing automation can often feel complex and resource intensive. That's where PREBOT makes the difference – offering a seamless, scalable solution to simplify banking operations and accelerate digital transformation.

PREBOT is built on cutting-edge technology, ensuring precision, speed, and reliability in every automation process:

- Automation platform
- BOT monitoring console
- Document processing solution
- Integration services
- Machine learning algorithms





<p>Deposits</p> <ul style="list-style-type: none"> • Fee refunds • Index updates • Reg E • Return mail • Closing of bill Pay trends. 	<p>Lending</p> <ul style="list-style-type: none"> • Loan payoffs • ACH setup • Mortgage • Account maintenance • Collateral release 	<p>Payment</p> <ul style="list-style-type: none"> • Tax escrow (Manual) • Payment file • Processing • HOA Electronic Bill pay • PMI 	<p>AML</p> <ul style="list-style-type: none"> • EDD review • Negative news search • Fraud alert • BSA Alert. 	<p>Maintenance</p> <ul style="list-style-type: none"> • KYC Update • Deceased account maintenance • EDD, CDD • Analyst dashboard for review and final submissions 	<p>Others</p> <ul style="list-style-type: none"> • Non-fraud actimize • ACH Clearing • Changes to affiliations - GP • Changes to Affiliations
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Why choose PREBOT?

- Faster automation – Pre-built BOTs reduce deployment time
- Lower costs – Automate repetitive tasks and maximize ROI
- Customizable & scalable – Tailor automation to your business needs
- Industry & technology agnostic – Works across platforms and industries
- Centralized monitoring – Gain full control with smart analytics and insights
- Enhanced customer experience – Automate smarter and engage better

“FIS has the size, the scale and the vision to solve any kind of issue for us.”

- Ron Schwartz, Manager, Deposit Processing for First Bank

150+

implementations

3.2M

cases processed

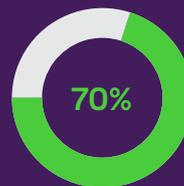
345K+

hours saved

From deposit and lending automation to fraud prevention and AI-driven customer engagement, PREBOTs are redefining the future of banking automation.

Business insights

reduction in cost



faster deployments

accuracy for
volume processed**Why is FIS automation different?**

- Pre-built to accelerate automation benefits
- Pre-integrated with FIS applications
- Supports changes to FIS core applications
- Domain expertise & secured environment
- Variety of use case scenarios

Transform your business with PREBOT

Join 150+ organizations already transforming their operations. Explore our BOT marketplace and accelerate your automation journey today.

"You can't get a better team to work with than the RPA team at FIS."

- Ramona Brown, Director of Deposit Operations for First Bank



FIS PREBOT sets the foundation for efficient, automated money management.

Our **technology** powers the global economy across the money lifecycle.



Money at rest

Unlock seamless integration and human-centric digital experiences while ensuring efficiency, stability, and compliance as your business grows.

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Money in motion

Unlock liquidity and flow of funds by synchronizing transactions, payment systems, and financial networks without compromising speed or security.

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Money at work

Unlock a cohesive financial ecosystem and insights for strategic decisions to expand operations while optimizing performance.

About FIS EPIC

The FIS EPIC™ (FIS Enterprise Productivity Intelligence and Compliance) suite is a cloud-based platform that provides a holistic ecosystem to harvest the collective intelligence of minds and machines. It delivers total process characterization for deep diagnostics and a total process continuum for continuous improvements and innovation. It is an all-in-one Operational Excellence Suite that delivers true conversion in the shortest timeframe. EPIC provides an enterprise-wide view to stakeholders that enables them to extract actionable insights to unlock the untapped potential of their assets, gain transparency into business processes, and strengthen their first line of defense.

About FIS

FIS is a financial technology company providing solutions to financial institutions, businesses and developers. We unlock financial technology that underpins the world's financial system. Our people are dedicated to advancing the way the world pays, banks and invests, by helping our clients confidently run, grow and protect their businesses. Our expertise comes from decades of experience helping financial institutions and businesses adapt to meet the needs of their customers by harnessing the power that comes when reliability meets innovation in financial technology.

Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index. To learn more, visit FISglobal.com. Follow FIS on LinkedIn, Facebook and X (@FISglobal).

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