

# **BANKING 101**

Delivering self-paced banking training with flexibility for today's staff

## Enhance your team's banking knowledge

Effective training has a direct impact on individual employee performance. A banking organization's ability to achieve performance excellence is directly related to the scope and quality of employee training. To help financial institutions train new employees with limited banking knowledge, and to provide reinforcement of industry terms and concepts to all staff, FIS clients can now take advantage of Banking 101.

Banking 101 is a series of self-paced courses for any employee benefiting from an introduction to banking concepts. Your learner could be starting their career in the industry, or an experienced professional transitioning from another field. This program offers visually appealing courses to engage learners of varying backgrounds. From front-line to back-office staff, FIS has you covered.

#### A broad and varied curriculum

The program consists of 21 courses that explain the basics of banking through a series of impactful videos designed for your busy staff. Banking 101 empowers learners with the industry knowledge they need to launch a new career, or to refresh their understating of industry concepts.

A sample of the robust course list includes:

- A Day in the Life of a Bank and Common Regulations
- Communication Etiquette and Credit Scores
- Customer Identification Program
- Introduction to Being a Teller, BSA/AML, Consumer Lending, Deposit Products, General Ledger, IRAs, Lending, Lending Escrow and Mortgage Lending
- Loss Prevention, Modern Banking and Robbery Procedures
- What is ACH, FATCHA and OFAC?

Effective e-learning programs can quickly respond to knowledge gaps or situations that require additional employee banking knowledge. Your bank avoids training development time and investment while accelerating employee learning. FIS Learning Solutions help your bank:

- Save time
- Improve performance
- Deliver better customer experiences

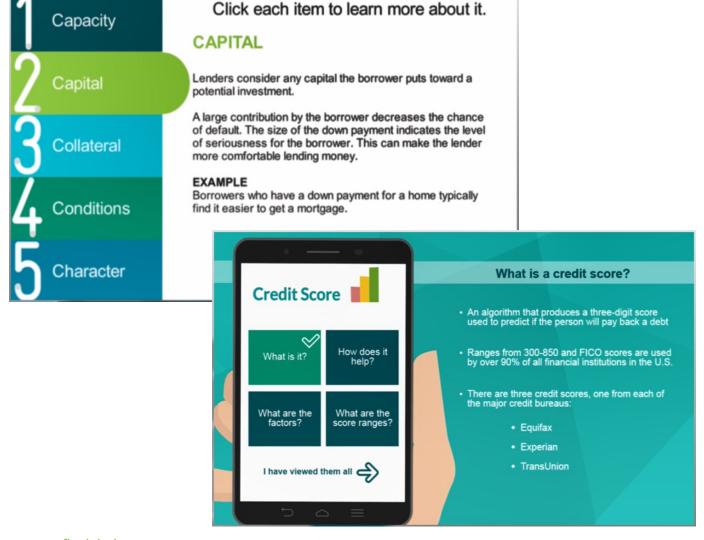


### The Value of eLearning

Banking 101 provides consistency in training without interrupting day-to-day responsibilities. E-learning enables a student-centered teaching approach, allowing familiarity of concepts to be obtained at each student's pace. Key benefits include:

- Access the content an unlimited number of times.
- Content delivery is consistent ensuring all learners receive the same type of training with this learning
- Cover all the material without having to travel to a classroom.
- Learners can define their own pace of learning, instead of following the speed of the whole group.
- It is cost-effective compared to traditional forms of learning. Training time is reduced with respect to trainers, travel, course materials and accommodations.

Below are examples of the visuals used in the courses. You can also visit the FIS Learning Management System for a sneak preview of Banking 101.



www.fisglobal.com



#### **Contact Us**

For more information about Banking 101, and a sneak preview of the variety of courses available, visit the FIS Learning Management System, or contact us at FIS.LearningSolutions@fisglobal.com

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