



DIGITAL ONE BANKER

Empower your people with a unified, omnichannel service and origination platform

Make every associate a superstar

Modernization is a top priority for banks as your customers expect the same digital capabilities in all channels. The Digital One platform helps banks build, deploy and scale their next generation digital experiences. Specifically, FIS® Digital One Banker gives your branch, contact center, and remote employees a platform to assist customers across channels and in every step of the banking experience. By offering a common user experience and access to real-time, insightful customer data, you can ensure that every customer interaction is confident, accurate and successful.

Enable a true universal associate model and empower your staff to assist customers with instant servicing, account origination, monetary transactions and more – basically every step of the banking experience. With an intuitive digital interface, automated servicing, and robust dashboards, Digital One Banker reduces the time and costs of front and back-office processes, paper-based workflows and manual interventions while enabling associates the ability to easily originate and service accounts.

What is your modernization strategy?

The branch of the future should form the beating heart of a customer-centric banking strategy. In many cases it will be the destination for a customer journey that began online or mobile. Your branch is the link between your customer's physical and digital financial worlds. Successful banks will be those who offer an integrated, personalized experience.

Without a comprehensive digital strategy, you will be impacted by higher costs coupled with an inability to meet emerging customer needs and rising expectations. Digital One will help you run and grow your business more effectively by allowing you to connect with your customers through more modern and meaningful experiences.

Visit www.fisglobal.com/digitalone or call 800.822.6758

Benefits:

360-degree View & Insights

Empower users to serve customers efficiently and effectively

Managed Security, Risk & Compliance

Drive operational efficiency and ensure regulatory compliance

Features:

- Extensive Servicing
- Case Management
- Account Origination
- Opportunity Management
- Unified Banker Platform
- Banking as a Service (BaaS)
- Needs Assessment
- Robust Dashboards
- Paperless
- Device Integration
- Core Agnostic

www.fisglobal.com