



DIGITAL ONE TELLER

Turn your frontline staff into relationship specialists

A digital transformation for your branch

At FIS, our mission is to deliver secure digital solutions that meet end-customers' financial needs and accelerate digital transformation for our clients. But when undergoing a digital transformation, it's important to not forget about the beating heart of a customer-centric banking strategy – your branch and frontline staff. So why not provide your branch tellers with the tools they need to move them from transaction takers to relationship specialists?

FIS® Digital One Teller is an easy-to-use, browser-based solution designed specifically for your frontline staff. Our navigation-friendly user interface complements traditional teller responsibilities by streamlining all monetary transactions, inquiries, compliance requirements and administrative functions, allowing your employees to spend more time focused on customer engagement and relationship building.

Digital One Teller relieves your staff of manual tasks by interfacing with back-end processors such as positive pay, fraud detection, compliance, inventory and cash control. Our modern solution provides intuitive navigation, image capturing and automated decisioning, allowing your bank tellers to perform transactions faster and more efficiently. Furthermore, improved transaction efficiency is accelerated by built-in device management to check scanners, signature pads, cash recyclers and more.

Benefits



Streamlined Processing

Simplify and automate teller processes, saving time and reducing the likelihood of manual errors.



Enhanced Customer Engagement

Get clear visibility into customer information to make better decisions and provide superior customer service.

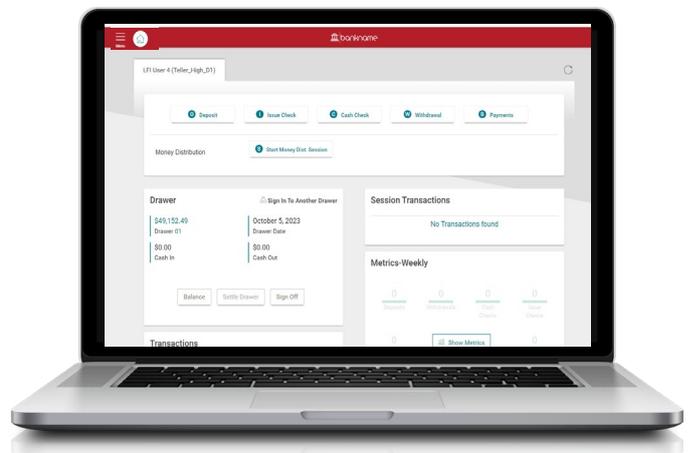


Reduced Fraud and Risk

Includes all necessary compliance and admin capabilities to minimize risk and keep you operating efficiently.

Features

- A rich set of paying and receiving transactions
- Blended customer and account servicing
- User dashboard for key metrics and statistics
- Support and admin tools to assist with balancing, settlement, inventory management and more
- Automated CTRs, MIRS



For more information

To learn more about how Digital One Teller can help you transform your frontline staff experiences, email us at getinfo@fisglobal.com or visit www.fisglobal.com/digitalone.

About FIS

FIS is a leading provider of technology solutions for financial institutions and businesses of all sizes and across any industry globally. We enable the movement of commerce by unlocking the financial technology that powers the world's economy. Our employees are dedicated to advancing the way the world pays, banks and invests through our trusted innovation, system performance and flexible architecture. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index.

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