



DIGITAL ONE TELLER

Turn your frontline staff into relationship specialists with our easy-to-use platform that delivers a personalized customer experience

Deliver a modern banking experience

The Digital One platform helps banks build, deploy and scale their next generation digital experiences. Specifically, Digital One Teller is an easy-to-use, touch-friendly user interface that allows your employees to spend more time focused on customer engagement and relationship building. Intuitive navigation, image capture and automated decisioning allow bank associates to perform transactions faster and more efficiently.

Our modern solution features a single platform that works with any core and is simple to navigate. You'll also like the universal customer dashboard, expanded servicing options and key sales tools to turn your tellers into universal bankers and sales specialists. More importantly, Digital One Teller is a reliable solution that helps reduce losses and operating expense.

Digital One Teller relieves your staff of manual tasks by interfacing with back-end processors such as positive pay, fraud detection, image capture, compliance, inventory and cash control. Further, improved transaction efficiency is accelerated by built-in device management to check scanners, pin pads, cash recyclers and more.

What is your modernization strategy?

The branch of the future should form the beating heart of a customer-centric banking strategy. In many cases it will be the destination for a customer journey that began online or mobile. Your branch is the link between your customer's physical and digital financial worlds. Successful banks will be those who offer an integrated, personalized experience.

Without a comprehensive digital strategy, you could be impacted by higher costs coupled with an inability to meet emerging customer needs and rising expectations. Digital One will help you run and grow your business more effectively by allowing you to connect with your customers through modern and meaningful experiences.

Benefits:

Automatic Transactions

Build customer loyalty by reducing errors and audit time

Seamless Integration

Enable continuous innovation and system improvement

Managed Security, Risk and Compliance

Replace outdated technology while reducing hardware dependency

Features:

- Extensive Servicing
- Automated Holds
- Drawer Management
- Offer Prompts
- Automated CTR's, MIRS
- Payment Support
- Device Management
- Consignment Item Management
- Core Agnostic

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