



Zelle[®]

Quickly Connect to the Zelle[®] Network

FIS offers Zelle[®] – a fast, safe and easy way for consumers to send and receive money using their financial institution's mobile app. Through FIS, you can quickly connect your financial institution to the growing Zelle Network[®].

Key Features of Zelle Implementation:

A Personalized Experience

FIS' offering of Zelle is an out-of-the-box, fully-certified, hosted and brandable platform for a seamless, modern user experience that is optimized for online and mobile channels.

Easy Integration

The Zelle offering is integrated into FIS digital banking products for FIS core banking clients. Testing and certification of API integration is available for non-FIS digital banking products. The real-time debit and credit processes leverage the FIS PayNet Network.

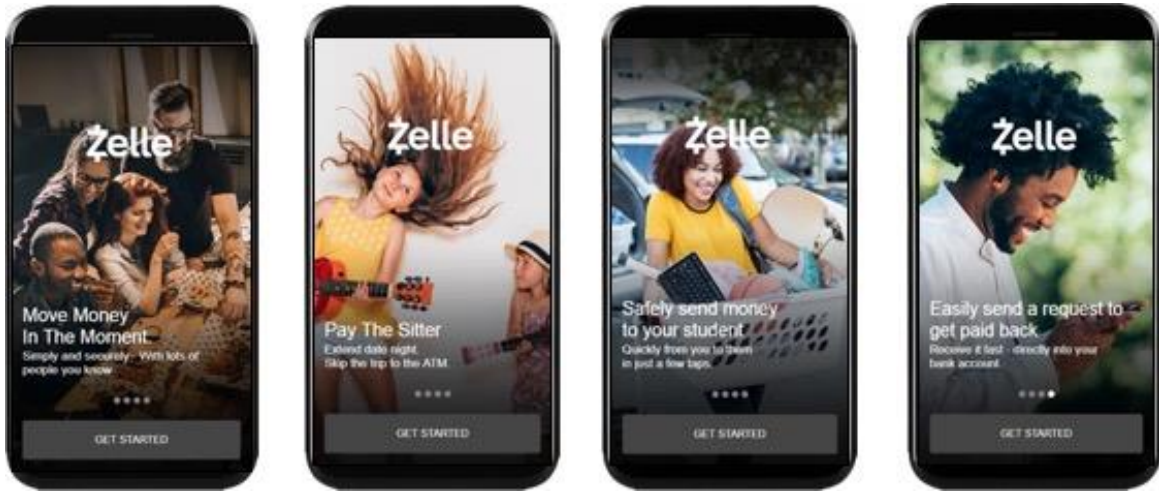
Risk Management

The FIS offering comes with multiple layers of security and customer protections, including IBM Safer Payments with real-time decisioning, Out-of-Band Authentication, tiered spending limits, and customer transaction alerts. FIS provides tools to manage exceptions and customer disputes, including an integrated settlement process.

Marketing Resources

FIS provides free marketing tools made available by the Zelle Network to assist with the introduction of Zelle to your consumer base and help promote new product features when they become available.

According to Zelle[®] Network data, they achieved payment volumes of 1.2 billion transactions totaling \$307 billion sent — an increase of 58% and 62% year-over-year, respectively. Also, 457 financial institutions joined the Zelle Network[®] in 2020.



Ongoing Support and Training

Support your Zelle consumers with our comprehensive Customer Service Tool (CST). Your institution also has the option to outsource its' 24/7 customer support to FIS.

FIS also offers training support for your staff before and after implementation.

Contact Us

For more information, please reach out to your client relationship manager or contact us at getinfo@fisglobal.com.

About FIS

FIS is a leading provider of technology solutions for merchants, banks and capital markets firms globally. Our employees are dedicated to advancing the way the world pays, banks and invests by applying our scale, deep expertise and data-driven insights. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a Fortune 500® company and is a member of Standard & Poor's 500® Index.

www.fisglobal.com

As of March 2021, Nearly 7,000 financial institutions are represented in the Zelle Network via their customers using the Zelle common mobile app.