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# GETPAID RECEIVABLES AUTOMATION

FIS® GETPAID automates your credit-to-cash cycle with artificial intelligence, workflows and collaboration to improve cash flow.

FIS GETPAID delivers the breadth of functionality, embedded machine learning and artificial intelligence to help you effectively and efficiently manage your credit-to-cash processes.

## Why leverage GETPAID?



## 1. Al in credit risk assessment

Risk assessment needs to be monitored frequently and consistently to be effective. GETPAID's AI engine monitors internal and external data sources to determine appropriate levels of risk and can even be leveraged to automatically set credit lines.

## 2. AI in cash application

GETPAID's AI engine learns customer remittance advice layouts through intelligent recognition. The machinelearning engine also monitors user exception processing to learn how a payment was successfully applied then leverage that method to automatically apply the next payment from that customer.

## 3. Al in deduction and dispute management

GETPAID can automatically identify deductions and disputes, and appropriately route them for resolution. These speeds up the cycle time for resolution and sets a foundation for root-cause analysis and future prevention.

### 4. AI in collections management

GETPAID's AI engine accurately predicts delinquency risk 60 days in the future. This risk assessment is used to automatically assign appropriate collection strategies and prioritization of accounts. Leveraging this risk assessment, the AI engine helps your team proactively address accounts before they become delinquent.

## **FEATURES AT A GLANCE**



## **Credit management**

- Online credit application
- Automated credit reviews
- Integrated credit bureau data
- Configurable scorecards



## **Strategic collections**

- AI-driven risk-based collections
- Integrated email with AI interpretation and responses
- Business defined templates
- Real-time AR with AP interface

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## **Deduction and dispute management**

- Automatic identification and routing
- Advance workflow with auto-approvals
- Root cause analysis and reporting

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## Cash application

- Intelligent document and data recognition
- Accelerated machine learning with auto-clearing
- Straight-through processing for all payments

## **Collaboration tools**

- Customer Portal (EIPP)
- Sales & Service Portal
- Salesforce.com app
- Two-way API integration for CRM systems

## **Advanced reporting**

- User configurable dashboards
- Real-time daily operational metrics
- Ad-hoc report and dashboard creation

## **PRIMARY BENEFITS**

IMPROVE DAYS SALES OUTSTANDING (DSO) CASH FLOW

IMPROVE OPERATIONAL EFFICIENCY

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IMPROVE DECISION MAKING AND COLLECTION PRIORITIZATION

IMPROVE CUSTOMER EXPERIENCE AND INTERNAL COLLABORATION

## Are you ready to modernize your credit-to-cash process? Let's have a conversation. Contact us today.

## **About FIS**

FIS is a leading provider of technology solutions for financial institutions and businesses of all sizes and across any industry globally. We enable the movement of commerce by unlocking the financial technology that powers the world's economy. Our employees are dedicated to advancing the way the world pays, banks and invests through our trusted innovation, absolute performance and flexible architecture. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS ranks #241 on the 2021 Fortune 500 and is a member of Standard & Poor's 500<sup>®</sup> Index.



ADVANCING THE WAY THE WORLD PAYS, BANKS AND INVESTS™



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