



GETPAID™

Unlock AI-driven collections
to accelerate cash flow

Introduction

Cash is getting stuck where it matters most – inside your receivables. As pressure builds to accelerate cash and improve efficiency, AR teams are held back by fragmented systems and manual processes that slow both decision-making and execution.

At enterprise scale, complexity compounds the challenge: rising DSO, aging receivables, and workflows that drain collector productivity. Teams are lean, yet expected to manage thousands of inbound emails daily, meet SLAs and prioritize the right accounts – often without a clear, unified view across ERPs.

The issue isn't effort; it's enablement. When collectors spend their time triaging emails, drafting responses, and chasing accounts without intelligent prioritization, cash flow stalls. Working capital stays tied up at the worst possible moment, as the cost of capital rises and operational inefficiencies continue to compound.



Solution

FIS® GETPAID™ helps AR teams accelerate cash flow, reduce manual effort and improve collections at scale. Embedded AI and machine learning power every stage of the receivables lifecycle, from credit risk assessment and collections prioritization to dispute resolution and cash application – so your team can focus on the work that drives results rather than the work that drains time.

GETPAID™ Intelligent Collections is an AI-powered automation layer built directly into the collections workflow. It classifies inbound AR emails by intent and action type, auto-drafts contextually appropriate responses, scores accounts by payment risk and surfaces prioritized work queues for collectors. This means a collector managing thousands of inbound emails per week can triage, respond and escalate in a fraction of the time previously required.

Whether your money is at rest in aging receivables, in motion through active collections workflows or working toward improved liquidity and reduced DSO, GETPAID provides the control and clarity to act with confidence. With support for 88+ ERP integrations across 40+ countries and more than 130,000 users globally, GETPAID scales with your business without adding headcount.

Benefits

Prioritize the right accounts at the right time

Drive faster cash conversion by focusing collector effort on the highest-priority accounts. GETPAID's AI-enabled work queues automatically rank accounts by risk level and expected payment behavior, so your collectors always know where to focus first. Rather than working through a flat list of overdue invoices, your team acts on intelligent prioritization that reflects real-time portfolio dynamics. The result is a more targeted collections effort, fewer missed follow-ups and a measurable reduction in overdue AR.

Automate high-volume, repetitive workflows

Collections teams at large enterprises can receive thousands of emails a day. GETPAID automatically classifies inbound communications, identifies intent and pre-populates responses, dramatically reducing the manual effort required to manage correspondence at scale. This frees your collectors to spend more time on strategic outreach and complex accounts, while routine tasks are handled consistently and on time. SLA compliance becomes manageable rather than aspirational.

Gain real-time visibility across your entire AR portfolio

Fragmented ERP environments make it difficult to see the full picture. GETPAID consolidates AR data across multiple systems and entities into a single, configurable dashboard, giving AR managers and directors a unified view of collections performance, credit risk exposure and cash flow forecasting. With Expected Payment Date (EPD) forecasting and portfolio-wide risk views, you can report with confidence and make faster, better-informed decisions at every level of the organization.

Ready to turn your AR function into a cash acceleration engine?

GETPAID helps finance teams reduce DSO, cut manual effort and unlock working capital, without adding headcount. Whether you're looking to modernize a fragmented AR environment, improve collector productivity or gain better visibility across your receivables portfolio, FIS is here to help.

Unlock more



Money at rest. Money in motion. Money at work.™

Our **technology** powers the global economy across the money lifecycle.

Money at rest

Unlock seamless integration and human-centric digital experiences while ensuring efficiency, stability, and compliance as your business grows.

Money in motion

Unlock liquidity and flow of funds by synchronizing transactions, payment systems, and financial networks without compromising speed or security.

Money at work

Unlock a cohesive financial ecosystem and insights for strategic decisions to expand operations while optimizing performance.

About FIS

FIS is a financial technology company providing solutions to financial institutions, businesses and developers. We unlock financial technology that underpins the world's financial system. Our people are dedicated to advancing the way the world pays, banks and invests, by helping our clients confidently run, grow and protect their businesses. Our expertise comes from decades of experience helping financial institutions and businesses adapt to meet the needs of their customers by harnessing the power that comes when reliability meets innovation in financial technology. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index. To learn more, visit FISGLOBAL.COM. Follow FIS on LinkedIn, Facebook and X (@FISglobal).


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