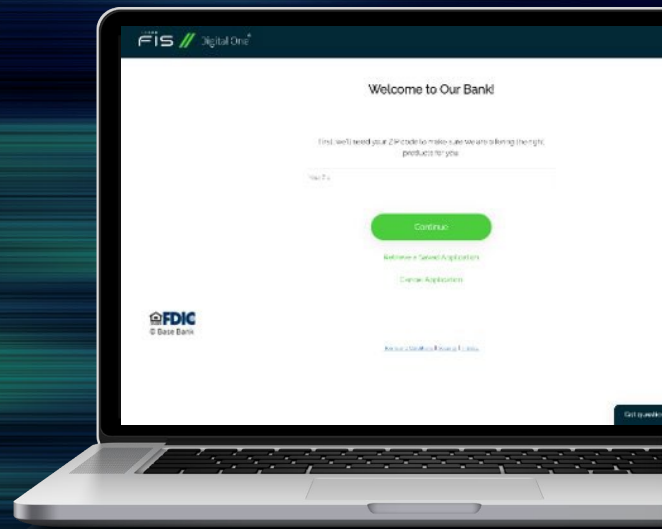




# DIGITAL ONE ONLINE ACCOUNT OPEN

The easy, fast and paperless way for customers and prospects to open new accounts anytime, anywhere.



## Enhance customer relationships from the very start

As you compete in the market, you've probably already looked to digital banking to acquire new customers like Gen Z, the mass affluent and the underbanked. But turning these prospects into customers is easier said than done.

Today's consumers expect seamless, simple digital interactions. But the process of opening a new account can often be a frustrating one. The experience is often fractured, requires excessive data entry and ends with the consumer calling or making a trip to the branch to complete the process.

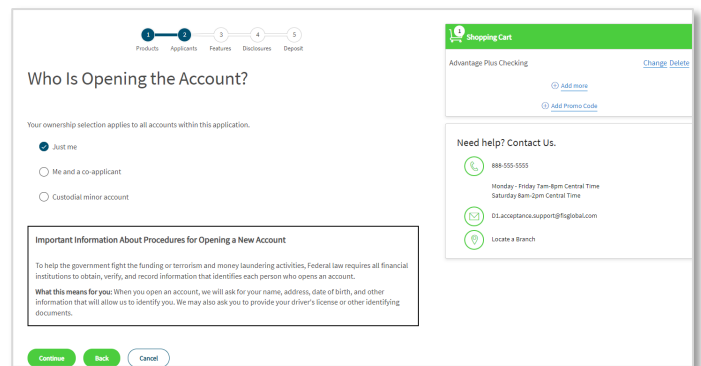
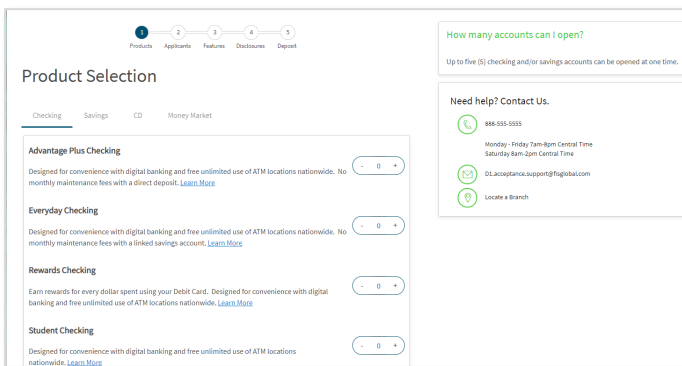
## Intuitive and efficient new account onboarding

Give your customers a lasting first impression with FIS® Digital One Online Account Open. Our solution makes it easy for customers and prospects to digitally apply for, fund and open new accounts with your financial institution in five minutes or less ... all from the comfort of their home or on the go.

The result is higher application completion rates, more customers and more deposits. Digital One Online Account Open is a truly customer-centric experience with an easy-to-use, modern user interface. Applicants can use any device and quickly move through the application process, pulling information from existing accounts or verifying their identity with ID capture.

## FEATURE HIGHLIGHTS:

- Global KYC fraud and identity
- ID capture application prefill
- Spanish language support online
- Automated decisioning
- Save and resume functionality to allow applications to be paused and resumed later
- Real-time account funding through familiar options like ACH transfer, mobile deposit and more
- Tailored to match bank branding
- Existing customer prefill
- Enrollment to online banking



## Benefits of Digital One Online Account Open

### For your customers

- Open new accounts in minutes online
- Receive a consistent experience
- Reduce shopping cart abandonment and allow for multiple accounts to be opened without additional data entry
- Enable a fast cross-sell path for existing customers
- Activate complimentary features such as a debit card, check orders and more while opening an account
- Save and return to complete an application using any channel

### For your institution

- Increase account opening success rates through real-time processing and the ability for employees to view pending application notifications and insights
- Facilitate continuous customer engagement through integrated and unified channels
- Enable self-service and employee-assisted transactions on a single platform
- Achieve compliance with comprehensive identity verification and screening procedures



### MODERN SOLUTION

- Reduce friction in the application process with a streamlined, best-in-class digital banking experience
- Scalable and adaptable to your business needs, helping to future-proof your digital banking ecosystem



### FRAUD PREVENTION & SECURITY

- Configurable KYC/KYB solution to increase automation rates and meet compliance requirements
- Adaptive due diligence automation
- Automated applicant screening and review with integrated Application Management



### BETTER EXPERIENCES

- Give customers the convenience of opening a new account anytime, anywhere, on any device
- View, update and expedite applications in real time with seamless handoffs between bankers and customers across any channel

## LEARN MORE

Interested in learning how Digital One Online Account Open can help your financial institution simplify and streamline the onboarding process for your employees and customers? Contact your client success manager or visit [fisglobal.com/contact-us](https://fisglobal.com/contact-us) to request a demo.



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