



CREATING SUSTAINABLE SOCIETIES

FIS GIVES BACK

2019 Annual Snapshot



Message from Gary

Be the Change in 2019

One of FIS' Core Values is "Be the Change." We strive every day to make that a reality as we advance the way the world pays, banks and invests. And for all 55,000 of us at FIS, **Be the Change encompasses our long-standing commitment to giving back to the communities in which we live and work.** In this annual report, you will learn more about these philanthropic efforts, our areas of focus, and the benefits to society and the environment, large and small.

As I write this, the world is in the worst health crisis it's experienced in over a century. The COVID-19 pandemic is causing terrible loss of life and economic harm. I could not be more proud of the way our teams responded to their colleagues, clients and the communities we live in. We have worked with our customers to support them in these challenging times, we moved 95% of our colleagues to work from home status almost overnight, provided prepaid cards to help put money into the hands of those in

desperate need, and gave monetary and in-kind donations to charitable organizations around the globe. We are committed to helping our employees, clients and communities get through this together.

2019 was an important year for FIS in a significant way: It saw FIS and Worldpay – two large companies both passionately dedicated to giving back – come together as one. Moving forward, our expanded footprint and larger size offer an unprecedented opportunity to have an even greater impact.

From corporate sponsorships, to helping bring financial services and literacy to the unbanked and underbanked, to volunteering individually, with a team or through a campuswide effort, we have supported charitable organizations in our communities all with the purpose of making an impact in the world around us.

We're honored to support charities globally with almost \$3.5M in donations and our employees volunteered for close to 25,000 hours last year. The FIS Charitable Foundation complements the donations and volunteer efforts of our employees by providing financial support to charitable causes.



Looking to 2020 and beyond, FIS continues to seek ways to make a difference by helping tackle some of the key challenges facing humanity today. Expanding our international giving programs, partnering to provide access to finance and strategically coordinating our colleagues' volunteer efforts are just some of the ways we plan to continue to drive positive change.

Our digitally connected markets rely on FIS for our technology to champion how they pay, bank and invest. In a similar fashion, FIS' plans to further develop our philanthropic initiatives to focus on addressing problems both large and small, but always staying focused on the people and the cities within which we operate and serve.

Thank you for the opportunity to share the results of this work with you.

Regards,

GARY NORCROSS
CHAIRMAN, PRESIDENT AND
CHIEF EXECUTIVE OFFICER

Total FIS Charitable Giving in 2019



\$3.46M

Donated from FIS and the FIS Foundation to charities around the globe



\$229,564

Contributed by employees to the FIS Cares colleague disaster program

Global Volunteerism



3,000+
employees volunteered



24,000+
hours or **600 weeks** spent volunteering



250+
individual charities

What We Do

We lift economies and communities by advancing the way the world pays, banks and invests



Merchant Solutions

We provide a unique capability to power global omni-commerce



Banking Solutions

Our solutions allow our clients to borrow, save, pay and invest



Capital Market Solutions

We facilitate the movement, management and growth of money

20K

Clients

1M

Merchant locations

75B

Transactions processed around the globe

\$9T

Moved annually around the globe

55K

Colleagues in 52 countries

450

Solutions

1.3B

Cards served worldwide

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Community Partnerships

Expanding Access to Finance

Globally, some 1.7 billion adults do not have a bank account, and even more are considered “underbanked” – meaning they have minimal presence in mainstream financial services. Without access to finance, un- and underbanked adults face serious financial instability and risk.

FIS, in partnership with the **Venture Center**, launched the **FIS Fintech Accelerator Program** to nurture fintech startups and speed development of innovative technologies that build economies and improve lives. One program alumnus, **Flutterwave**, is helping FIS tackle financial access in Africa, working to provide the infrastructure for a unified payment solution that connects Africa to the world, bringing seamless financial access to millions of underserved individuals across the continent.

Another graduate of the program, **Neener Analytics**, uses new decisioning technology to help the underbanked and “credit invisible” gain access to credit and loans that empower them to improve their life station.

Developing Tomorrow’s Diverse FinTech Leaders

The ever-increasing need for skilled workers trained in technology fields has produced a substantial talent gap.

FIS and the **University of Cincinnati** have teamed up to address this gap, training students for future careers in financial technology and helping FIS advance the way the world pays, banks and invests.

FIS also partners with **UC, University of Miami and Northeastern University** as part of our **TechBright** program, with scholarships and programs designed to increase the number of women and underrepresented minorities pursuing technology-related degrees.

FIS is also a founding partner of the **Georgia FinTech Academy**, in partnership with the **University System of Georgia**. Launched in 2018, the Academy is an innovative response to the fintech industry’s need for skilled workers. The program prepares students to enter the fintech industry through degree programs, specialized curriculum and internships that provide the knowledge and practical experience required to succeed.

Improving Education and Financial Literacy in India

Achieving financial stability requires that individuals have skills and knowledge to manage money effectively and navigate the basics of modern banking. For the un- and underbanked – especially those with lower incomes or fewer educational opportunities – financial literacy is difficult to obtain.

FIS launched our India **Financial Inclusion Lab** in 2015, designed to work with the Indian government, banks, entrepreneurs and nonprofit groups, to provide banking and financial literacy. Through partnerships with **SEED CSR** and **Swadhaar FinAccess**, FIS has established **Financial Literacy Centers** among the urban poor and financial literacy camps for children and women. These efforts have empowered hundreds of individuals to navigate important personal finance topics, from reading and understanding financial statements to obtaining a savings accounts and insurance.

FIS’ support of Indian **NGO SMILE Foundation** and **Christel House India** has helped transform the lives of some of India’s poorest children. By funding **SMILE Foundation’s Mission Education and e-Learning** programs, FIS helps 2,500+ first-generation learners each year, providing them with primary education and professional skills for employment. FIS also sponsored 128 students at **Christel House India**, which provides poor children with K-12 education, meals, healthcare, career and college planning, and more.



FIS Cares

FIS Cares is a colleague-funded giving program designed to help FIS employees in times of need.

The concept is simple: Colleagues donate to fellow colleagues who experience unforeseen events that have resulted in financial hardship.

From natural disasters and weather-related destruction to other hardships, FIS Cares helps provide temporary and immediate assistance to colleagues through grants that are then used for essential living expenses. Since the program began in 2013, we provided over **\$800,000** in FIS Cares grants to our colleagues in need.



JACKSONVILLE, FLORIDA
Stem Goes Red



LONDON, ENGLAND
Soldiers off the Streets



CINCINNATI, OHIO
CABVI



JOHANNESBURG, SOUTH AFRICA
Jordan House Old Age Home



ST. PETERSBURG, FLORIDA
Pride Parade

Giving Back

At FIS, we pride ourselves in having the best talent in the industry who bring to life our FIS Values for our three Cs: colleagues, clients and communities. *We win as one team, lead with integrity and be the change.* FIS employees champion four areas of giving back as our commitment to *be the change* globally:

- Children Services
- Health and Human Services
- Community Development
- Environmental Protection

Children's Services

All children – regardless of their background – deserve an education that empowers them with the knowledge and skills needed to ensure future success, personally and professionally. For underprivileged children in particular, an education is critically important to achieving upward mobility. In 2019, FIS and our employees around the world continued to step in to help ensure children receive a meaningful education and are prepared to succeed.



HOUSTON, TEXAS
Fresh Start Initiative



WATFORD, U.K.
Clement James Centre



INDORE, INDIA
Grameen Jeevan Jyoti Shikshan



MILWAUKEE, WISCONSIN
Lakeland University
Forensic Accounting Competition



TOZEUR, TUNISIA
Ouled Slama Primary School



PHILIPPINES
My Dream in a Shoebox



LONDON, U.K.
Ark Putney Academy



SINGAPORE
Beyond Social Services



CINCINNATI, OHIO
Adopt a Classroom

Providing the Tools for Education

Schools and students in underprivileged neighborhoods often lack the most basic resources required to learn. Through collecting school supplies and raising funds for underprivileged schools, FIS employees helped supply thousands of students in need in 2019, globally.

Leadership Development and Mentoring

Preparing for future success means learning life skills in addition to book smarts. Through mentoring, guest teaching gigs and interview preparation programs, FIS employees provided many of tomorrow's future professionals with useful and practical life skills.

Community Development

Community development and improving the quality of life in our communities are important charitable focuses for FIS and our employees. In 2019, colleagues around the globe rallied around their local communities and found ways to give back, helping those less fortunate with housing, food and neighborhood improvement projects. The collective actions of our employees changed the lives of hundreds around the world.



UNITED WAY



HABITAT FOR HUMANITY



ARTSWAVE

Advancing the Common Good

More than 2,700 contributors from dozens of FIS campuses raised more than \$600,000 for the United Way. The money raised provides funding for United Way's network of hundreds of nonprofits the United States that focus on many of the challenges facing communities, such as healthcare, education, financial literacy, job and skills training.

Building Homes, Communities and Hope

From FIS' Jacksonville headquarters to our campuses in Lowell, Cincinnati and Milwaukee, Habitat for Humanity is a passion at FIS. In 2019, our employees used their volunteer hours to make homes for families in each of these communities, helping Habitat for Humanity achieve their vision of a world where everyone has a decent place to live, one home at a time.

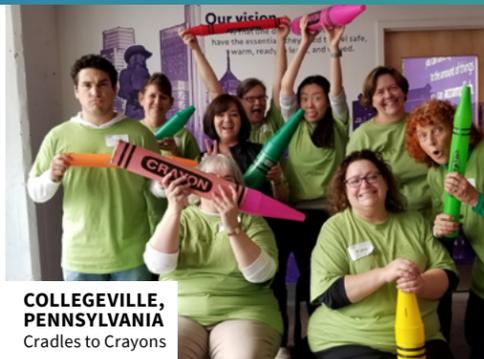
Supporting the Arts Community

FIS employees raised \$102,000 for Cincinnati arts charity, ArtsWave. The organization supports more than 100 arts projects and organizations throughout the area, creating a wave of arts that connect the region and make it vibrant.

Community Development

Building Stronger Communities

Community development doesn't necessarily resolve all challenges facing a city or neighborhood, but it can go far to mitigate problems and improve economic outcomes for the individuals who live there. Around the world, FIS community champions saw a need, organized and made a positive impact.



COLLEGEVILLE, PENNSYLVANIA
Cradles to Crayons



CINCINNATI, OHIO
Cincy Smiles



WARSAW, POLAND
Anicet Koplinski Foundation



CONCORD, MASSACHUSETTS
Gaining Ground



WARSAW, POLAND
GPAS Praga Organization



MANILA, PHILIPPINES
La Huerta Elementary School



CHENNAI, INDIA
Udavam Karangal home



SINGAPORE
Mummy Yummy



CAMBRIDGE, U.K.
Trussell Trust Foodbank



JOHANNESBURG, SOUTH AFRICA
Jordan House Old Age Home



LONDON, U.K.
Ronald McDonald House



LOWELL, MASSACHUSETTS
The Wish Project



LOMBARD & GENEVA, ILLINOIS
Northern Illinois Food Bank



MAITLAND, FLORIDA
Feeding Children Everywhere



LITTLE ROCK, ARKANSAS
Recycled Bikes for Kids



ST. PETERSBURG, FLORIDA
Southeastern Guide Dogs



WOODBURY, MINNESOTA
Feed My Starving Children



NEW YORK, NEW YORK
New York Common Pantry

Feeding Our Communities

Globally, one in four people suffer from moderate or severe food insecurity. Extreme hunger and malnutrition remain a barrier to sustainable development and reiterate the cycle of poverty, making individuals less productive and more prone to disease, and thus often unable to earn more and improve their livelihoods.

Around the globe, FIS employees embraced the mission of ending hunger. By working within each of their communities to help those in need through food drives, fundraising and serving meals at local charity kitchens, employees helped feed thousands of families around the world.

Environment

FIS employees are passionate about the environment and volunteering to make positive ecological change in each of their communities. FIS employees teamed up to assist with ecological restoration, from cleaning beaches and waterways to planting trees and improving footpaths. Through these smaller-scale local efforts, FIS employees are helping tackle the global challenges of remediating pollution and climate change.



HARROGATE, U.K.
Yorkshire Wildlife Trust



GATESHEAD, U.K.
South Shields Beach Cleanup



PUNE, INDIA
Walk for a Cause River Clean Up



LONDON, U.K.
Marine Conservation Society's East Sussex Cliffs Clean Up



SINGAPORE
East Coast Beach Clean Up



CINCINNATI, OHIO
Little Miami River Cleanup



LOWELL, MASSACHUSETTS
Freeman Rail Trail Clean Up



MANILA, PHILIPPINES
Kasiglahan Village Tree Planting Activity



Health and Human Services

FIS and our employees support charities and institutions that improve the quality and quantity of healthcare in our local communities, funding life-saving research, the provision of general healthcare, and organizations that support mental, physical, and communal well-being.

FIS colleagues are especially passionate about defeating cancers, raising millions of dollars for charities working to find cures for pancreatic, breast and blood cancers, among others. A shining example of this passion is FIS' support for the Leukemia and Lymphoma Society (LLS): In 2019, through company and employee donations, FIS raised over **\$500,000**. Since 2017, FIS has raised nearly **\$4 million for LLS**.



LITTLE ROCK, ARKANSAS
Leukemia and Lymphoma Society



U.S. OFFICES
Leukemia and Lymphoma Society



MAITLAND, FLORIDA
Run4Life, Suicide Prevention



MILWAUKEE, WISCONSIN
Leukemia and Lymphoma Society



WALBROOK, U.K.
Cynthia Spencer Hospice



AMSTERDAM, NETHERLANDS
Free a Girl



COLLEGEVILLE, PENNSYLVANIA
Children's Hospital of Philadelphia Cancer Research



ST. PETERSBURG, FLORIDA
Leukemia and Lymphoma Society



CINCINNATI, OHIO
Leukemia and Lymphoma Society
Light the Night



CINCINNATI, OHIO
American Heart Association
Heart Mini-Marathon and Walk



U.K. OFFICES
Red Nose Day



COLUMBUS, OHIO
Susan B. Komen's
Race for the Cure



INDIA
Leukemia and Lymphoma Society



ORLANDO, FLORIDA
AHA Go Red for Women



ST. PETERSBURG, FLORIDA
Pancreatic Cancer Action Network (PanCAN)

About FIS

FIS is a leading provider of technology solutions for merchants, banks and capital markets firms globally. Our more than 55,000 people are dedicated to advancing the way the world pays, banks and invests by applying our scale, deep expertise and data-driven insights. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a Fortune 500® company and is a member of Standard & Poor's 500® Index.

To learn more about our ESG strategy please visit
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