Reconciliation needs a new approach

Reconciliation should be simple. Reconciliation should be smart. Reconciliation should be reliable.

That’s how we see the future – and we’d love to help you get there.

The FIS® Data Integrity Manager (formerly IntelliMatch) team is already racing ahead of the pack. With big, bright ideas and ground-breaking solutions and services, we’re taking data integrity to the next level and boosting efficiency and agility along the way.

Whether you’re in banking, insurance, capital markets or any other industry, we can help drive you forward and redefine reconciliation. You’ll have your own unique requirements and vision of the future. But wherever you’re heading, you’ll want us by your side.

Let’s make the journey together.
The journey so far

Where has reconciliation been going wrong?

In the 2020s, digital data continues to increase in volume, velocity, variety and complexity. For reporting and analytics, compliance and decision-making, data integrity has never mattered more. So, what stops reconciliation practices from matching up?

**Fragmentation**

Multiple reconciliation solutions or versions of the same solution. Different teams and regions trying to solve the same problem. Many processes stuck in spreadsheets. Limited budgets or resources may be to blame, but these classic signs of fragmentation stand in the way of automation, regulatory compliance and operational control.

**Variation**

When your data integrity processes differ between business lines, you end up relying on the experts who know them best. That not only wastes skilled resources but also makes it harder to scale and support growth. What you want is a way to manage different reconciliation types with less complication, confusion and administrative burden.

**Convolution**

With time, efficiency and accuracy so vital, who needs complex systems and processes? Before you even start reconciling, data from multiple systems shouldn’t take as long to gather, standardize and deliver. Plus, reconciliation tools must be easy to master, letting you complete tasks and interact with results in as few clicks as possible.

**Degradation**

No matter how well you define them at the outset, automated matching rules naturally degrade over time, through changes to systems, accounts and operational practices. And the more that initial auto-match rates decline, the more “false” breaks you end up having to review and match manually – rather than process automatically.

For all of the above, we’re here to help. Jump on board with us and start experiencing the benefits of Data Integrity Manager ...
Data Integrity Manager streamlines complex processes

Keep reconciliation simple

With less complexity and technology to manage, get more agility to adapt and grow.

Build common processes fast
Handle different reconciliation types in the same, recognizable way with our innovative reconciliation models. Whether you access our prebuilt library or use Data Integrity Manager to create your own, the models let you easily and consistently define the building blocks of each process, from approval levels to matching logic.

By re-using and reporting on models right across your business, you can make new reconciliation and exception management processes easier to set up and roll out – and quickly establish best practices and sophisticated controls. You’ll find the common standards simple to update, deploy and track, and keep auditors happier, too.

Leave as much as you like to our experts
As well as hosting, maintaining and regularly upgrading your reconciliation solution, our Managed Reconciliation Service team can take on many of the day-to-day tasks you could really do without.

We can collect, transform and validate all of your data for reconciliation. We can help configure and run your models. Plus, we can make sure that data arrives and the matching and proofing processes run exactly as and when they should – and that reconciliation packages are produced on time and according to strict service level agreements.

Or, if you prefer, you can hand over the whole reconciliation process to our fully managed Reconciliation as a Service. In that case, we’ll take care of any manual matching and exception routing activities in addition to full management of the application itself; all you’ll need to do is review and approve the final results.
Data Integrity Manager drives efficiency with engaging solutions

**Make reconciliation smart**

Get the best from automation, free up your talented teams and reignite their interest in reconciliation.

**Raise auto-match rates with AI**

Use our virtual reconciler to reduce or eradicate unnecessary manual matching. Powered by machine learning, a branch of AI, the virtual reconciler will pick up how your human reconcilers manually match items and then predict how they would act in a range of scenarios.

Once this clever AI engine has identified enough patterns, it will be ready to perform matching tasks automatically on your behalf, for your final review. To ease the approval process, the virtual reconciler will clearly show the fields that match and mismatch for each prediction – and justify its decisions with a list of similar matches from the past.

**Love your reconciliation system**

With a sleek, user-friendly interface that’s easy to get around, Data Integrity Manager is fast, intuitive and a pleasure to work with. It performs account-level balance and transaction proofing at high speed, while an integrated workflow engine seamlessly automates review, approval, exception management and escalation processes.

Access the solution’s intelligent capabilities from any device or browser, online or from the desktop. Trust one-click navigation to race through high volumes of items and take you straight to the task in hand. And enjoy the whole experience, every time.
Data Integrity Manager brings experience, strength and scale along for the ride

Meet a reliable partner for reconciliation and beyond

Control risk with a robust solution, backed by global, cross-functional expertise.

Depend on business continuity in any crisis
Governments around the world regard FIS’ solutions as critical infrastructure for banking, trading and payment processing. So, in times of global crisis, we’re in a unique position to continue delivering our services and meeting your technology requirements.

As part of our Managed Reconciliation Service, we will help you create invincible business continuity plans to keep your processes up and running, no matter what.

Trust a true reconciliation expert
For more than 20 years, the Data Integrity Manager team has delivered innovative, successful reconciliation solutions for firms in every industry and across every continent – helping them manage risk, achieve regulatory compliance and strengthen their operations.

We have over 400 clients in more than 50 countries and supply local professional services and client support teams in all regions. As 2019’s best provider of buy- and sell-side reconciliation systems, according to Aite Group, we have analyst approval, too.

Get the broader backing of a world leader
As part of FIS, we have some serious strength behind our reconciliation platform, with greater economies of scale than our largest multinational banking clients.

With a vast portfolio of front-to-back-office technology for merchants, banks and capital markets, you can also talk to us about much more than reconciliation.

For example, our ecosystem includes solutions and services for financial close management, liquidity monitoring, corporate actions processing, collateral management and risk management. All backed with the global expertise, all-around control and operational resilience that only the world’s leading fintech provider can deliver.
About FIS

FIS is a leading provider of technology solutions for merchants, banks and capital markets firms globally. Our more than 55,000 people are dedicated to advancing the way the world pays, banks and invests by applying our scale, deep expertise and data-driven insights. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a Fortune 500® company and is a member of Standard & Poor’s 500® Index.