Your financial institution needs key performance indicators to understand how QualiFile® is performing, areas needing attention and the value QualiFile is providing to your overall business.

What is ChexInsights?

Data-driven dashboards that gather DDA account opening information in one place to provide unique bank-level and branch-level views of Key Performance Indicators (KPIs) that enable management to make effective and efficient decisions about policy violations, optimization opportunities and more.

Features

ChexInsights offers the ability to:

- Understand account approval rates
  - Detect if accounts are being opened with a risk assessment being completed first
  - Identify branches that may need attention by checking when accounts are opened despite a recommended decline
- Pinpoint branches that may require additional training or guidance to meet policy expectations.
- View trends and patterns of behavior indicating procedural adjustments are necessary.
- Identify how your DDA account opening strategy is performing down to the specific strategy rule.
- Leverage reporting for regulatory and audit purposes.

View multiple data insights in a simplified, easy-to-use dashboard:

- Trends, patterns and variances
- Operational metrics and trends
- KPIs
- Performance metrics

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What are the benefits to my business?

ChexInsights can help your financial institution:

- **Increase approval rates and minimize costs**
  Approval rates and strategy rule results indicate where strategy changes can increase approval rates and minimize costs in reviews.

- **Improve efficiency and cost savings through performance comparison**
  Bank- and branch-level views enable management to compare branch performance and identify opportunities for efficiency and cost savings.

- **Quickly find potential problem areas for faster resolution**
  KPIs quickly pinpoint potential problem areas, such as employees performing decline overrides and not running QualiFile risk assessments on new accounts.

- **Get the answers you need using the on-demand information search function**
  User-defined date ranges power on-demand queries to research or show all KPIs, trends or account details for any branch when asked for by management or regulators.

What’s next?

The launch of ChexInsights with QualiFile is just the beginning of a ChexSystems-wide reporting dashboard. We plan to launch new dashboards for our other products to help you with all your reporting needs.

Contact us

Let’s talk about your future. For more information on ChexInsights, please call us at 877.776.3706 or email ASKVirtualSales@fisglobal.com.