



FIS MERCHANT SERVICES

Reducing payment costs and creating better efficiencies

FIS™ is a global leader in financial services technology. We have decades-long relationships with more than 14,000 banks, helping them run safely, securely and cost-effectively. We have leveraged our size, technology expertise and award-winning innovation to provide a merchant platform that's dependable, secure and flexible.

A Full Range of Payment Processing Solutions and Services

FIS merchant services and payment tools help create easy selling and buying experiences, enabling your customers to pay with the payment method of their choice – credit, debit, mobile or gift card. Simplifying payments is critical to your success. FIS has the expertise to help you navigate the maze of new payment products, regulatory compliance issues and fraud risks. We are committed to providing you reduced processing costs and increased efficiencies.

Payment processing

FIS provides an unmatched level of support when managing your payment needs to ensure correct and timely payment processing. We provide system-setup support, training and around-the-clock toll-free customer service. Our Merchant Intelligence Center provides immediate access to transaction data, statements, compliance assistance, business management tools, IRS reporting information, and more.

Compliance and data protection

FIS offers a full range of security and compliance solutions to efficiently and cost-effectively manage everything from low-risk to high-risk transaction types.

FIS delivers payment solutions, services and business management tools to strengthen customer loyalty and reduce your costs.

- Payment processing & acceptance
- Payment equipment
- Security & compliance solutions
- Customer engagement & loyalty solutions
- Transaction reporting & settlement
- 24/7 support
- Business management tools



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FIS has a team of technology experts and payment professionals available to answer your questions. We guide you through our payment solution options and help you select what's right for your customers and your business.

For more information on FIS Merchant Services, call us today at 800.822.6758, email us at moreinfo@figlobal.com, or visit us at www.figlobal.com.

A Full Range of Payment Choices

Whether it's by credit card, debit card, online, mobile or gift card, your customers want to pay their way. Accepting multiple payment types is a critical component of strengthening your relationship with your customers and keeping them loyal.

Comprehensive payment acceptance and processing

- A full range of payment acceptance and processing options including credit, debit, cash management and gift cards.
- Variety of point of sale equipment options, including countertop systems, wireless and mobile terminals, EMV® chip card readers and near-field communication (NFC) technology from top equipment manufacturers.
- Competitive purchase and low-cost lease options on payment hardware.
- Point of sale deployment, repair and supply services.

Improved cash flow

- Direct payments to your account within 24 to 72 hours.
- Chargeback processing support.

24/7 support

- Dedicated customer service and support available 24/7.
- In-depth training and terminal programming.
- Smooth and efficient account operation.

Easy to access, easy to read reporting

- Next-day reporting with easy viewing of transaction-related data as well as deposit and batch history – all from the convenience of a user-friendly web interface.
- Transaction analysis, deposit history, batch history, and merchant statement reporting.
- Consolidated, easy-to-read merchant acquiring statements.

Security and compliance

- Data breach protection.
- PCI program support with online management and reporting tools.
- Card association updates and system enhancements.