

RealNet Payments LLC is licensed as a money transmitter (or its statutory equivalent) in the following jurisdictions:

| JURISDICTION | STATE AGENCY | LICENSE # |
|----------------------|--|-------------|
| Alabama | Securities Commission | SC 535 |
| Alaska | Department of Commerce, Community and Economic Development, Division of Banking and Securities · For Alaska Residents Only: If your issue is unresolved by RealNet Payments LLC, 1-800-729-8787, please submit formal complaints with the State of Alaska, Division of Banking & Securities. Please download the form here: https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf Submit formal complaint form with supporting documents: Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807. If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One | AK-MT-10108 |
| Arizona | Department of Financial Institutions | MT-0921372 |
| Arkansas | Securities Department Notice to Arkansas Residents: Complaints and other concerns regarding RealNet Payments LLC, may be directed to Arkansas Securities Department, Heritage West Building, Suite 300, 201 East Markham Street, Little Rock, Arkansas 72201-1692. Telephone: 501-324-9260. Fax: 501-324-9268. Email: info@securities.arkansas.gov | 43168 |
| California | Department of Financial Protection and Innovation (DFPI) · Notice to California Residents: If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the Department of Financial Protection and Innovation (DFPI) at its toll-free telephone number, 1-866-275-2677, by mail at the Department of Financial Protection and Innovation, Attn: Consumer Services, 2101 Arena Boulevard, Sacramento, CA 95834 using the downloadable complaint form: https://dfpi.ca.gov/wp-content/uploads/sites/337/forms/bank/DFPI-801.pdf , or online complaint form at: https://www.idfpr.com/DFI/DFIComplaintForm.asp . | 2462 |
| Colorado | Colorado Department of Regulatory Agencies, Division of Banking | 500297 |
| Connecticut | Department of Banking, Consumer Credit Division | MT-1068708 |
| Delaware | Office of the State Bank Commissioner | 21379 |
| District of Columbia | Department of Insurance, Securities and Banking | MTR1068708 |
| Florida | Office of Financial Regulation | FT230000190 |
| Georgia | Department of Banking and Finance | 47057 |
| Hawaii | Department of Commerce & Consumer Affairs, Division of Financial Institutions | HIMT098 |
| Idaho | Idaho Department of Finance | MTL-186 |
| Illinois | Department of Financial & Professional Regulation, Division of Financial Institutions · Notice to Illinois Residents: If RealNet Payments LLC causes an incorrect amount of funds to be removed from your Wallet or your Funding Account, or causes funds from your Wallet or Funding Account to be directed to a Payee in contravention of your Payment Instructions, RealNet Payments LLC shall be responsible and make all commercially reasonable efforts in returning the improperly transferred funds to your Wallet or Funding Account, and for directing to the proper Payee any previously misdirected transactions in accordance with the terms of our Agreement with you. Complaints and other concerns regarding RealNet Payments LLC, may be directed to: Illinois Department of Financial & Professional Regulations Administration - Consumer, Complaints, 100 W. Randolph, Suite 9-100, Chicago, IL 60601. Phone: 1-888-473-4858. Complaint Form: https://www.idfpr.com/DFI/DFIComplaintForm.asp | MT.0000381 |
| Indiana | Department of Financial Institutions | 23231 |
| Iowa | Division of Banking | 2007-0013 |
| Kansas | Office of the State Bank Commissioner | MT.0000101 |
| Kentucky | Kentucky Department of Financial Institutions | SC351139 |
| Maine | Office of Consumer Credit Regulation | MD1440 |
| Maryland | Department of Labor, Licensing and Regulation · Notice to Maryland Residents: The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding RealNet Payments LLC, license number 9124, NMLS number 1068708, at Commissioner of Financial Regulation, Attention: Consumer Services Unit, 500 North Calvert Street, Suite 402, Baltimore, Maryland 21202. Phone (410) 230-6077 or Toll Free at (888) 784-0136. Fax: 410-333-3866. Email: DLFRComplaints-DLLR@maryland.gov . Always be on the lookout for fraud. Please contact RealNet Payments LLC, 1-844-843-6111, to report fraud or suspected fraud. | 1068708 |
| Michigan | Department of Insurance and Financial Services | MT0020129 |

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| Minnesota | Department of Commerce, Division of Financial Examinations · Notice to Minnesota Residents: Always be on the lookout for fraud. Please contact RealNet Payments LLC, 1-844-843-6111 to report fraud or suspected fraud | MN-MT-52030 |
| Mississippi | Mississippi Department of Banking and Consumer Finance | MT/002799/2016 |
| Missouri | Missouri Division of Finance | MO-17-7745 |
| Nebraska | Department of Banking and Finance | MT.0000974-M |
| Nevada | Department of Financial Institutions | MT11001 |
| New Hampshire | Banking Department Consumer Credit Division | 20449-MT |
| New Jersey | Department of Banking and Insurance | L059629 |
| New Mexico | New Mexico Regulation and Licensing Department | 106878 |
| New York | Department of Financial Services · Notice to New York Residents: RealNet Payments LLC is Licensed as a Money Transmitter by the New York State Department of Financial Services. Complaints and other concerns regarding RealNet Payments LLC, may be directed by phone at: 212-480-6400 or toll-free 800-342-3736 or online at: https://myportal.dfs.ny.gov/web/guest-applications/consumer-complaint?hn=1&forward=new | MT 103020 |
| North Carolina | North Carolina Commissioner of Banks | 166516 |
| North Dakota | Department of Financial Institutions | MT102163 |
| Ohio | Division of Financial Institutions | OHMT 096 |
| Oklahoma | State Banking Department | OKDOB001 |
| Oregon | Division of Finance & Corporate Securities | MTX-30168 |
| Pennsylvania | Department of Banking | 57802 |
| Puerto Rico | Commissioner of Financial Institutions, Regulation and Licensing Division | TM-066 |
| Rhode Island | Department of Business Regulation, Division of Banking | 20163225MT |
| South Carolina | South Carolina General Assembly | 1068708 |
| South Dakota | South Dakota Division of Banking | MT.2103 |
| Tennessee | Department of Financial Institutions | 1068708 |
| Texas | Texas Department of Banking · Notice to Texas Residents: If you have a complaint, first contact the consumer assistance division of RealNet Payments LLC at 1-800-729-8787, if you still have an unresolved complaint regarding the company's money transmission activity, please direct your complaint to: Texas Department of Banking, 2601 North Lamar Boulevard, Austin, Texas 78705, 1-877-276-5554 (toll free), www.dob.texas.gov | 3207 |
| US Virgin Islands | Office of the Lieutenant Governor | MT-24-16 |
| Utah | Department of Financial Institutions | 78 |
| Vermont | Department of Financial Regulation, Banking Division | 100-087 |
| Virginia | Bureau of Financial Institutions, State Corporation Commission | MO203 |
| Washington | Department of Financial Institutions · Notice to Washington Residents: Fraudulent transactions may result in the loss of your money with no recourse. Complaints and other concerns regarding RealNet Payments LLC, may be directed to: State of Washington, Department of Financial Institutions, Division of Consumer Services, P.O. Box 41200, Olympia, Washington 98504-1200. Phone: 360-902-8703 or 1-877-746-4334 Fax: 360-596-3868. Email: CSEnforceComplaints@dfi.wa.gov . For unresolved issues, file complaint online: https://dfi.wa.gov/node/6521/webform/money-services-complaint-form | 550-MT-97506 |
| West Virginia | Division of Banking | WVMT-1068708 |
| Wisconsin | Department of Financial Services | 169-SOC |
| Wyoming | Wyoming Division of Banking | 7222 |