State benefit programs face daily challenges from outside sources who try to take advantage of cardholders. EBT programs fall into the same danger zone as credit and debit cards; creating a need for fraud protection in EBT. FIS™ is committed to help defend your state benefits and cardholders by using the set of fraud tools from the FIS Fraud Suite. The FIS Fraud Suite covers the spectrum of database look up, real-time defense and the fraud team, who actively work cases on a daily basis. Investigative activities and case completion has never been faster, easier and more efficient.

FIS Fraud tools have successfully assisted with hundreds of cards representing over 10 million dollars in trafficking. Our FIS Fraud tools recently alerted investigators of 22 retail store owners which were trafficking food stamps and stolen identities for cash. This case was recognized as possibly the “largest food stamp fraud take-down in U.S. history.” Not only will the FIS Fraud Suite protect your cardholders and the benefits you offer, but is an easy-to-use solution with multiple attractive features.
Fraud Central
Fraud Central is an information repository bringing together large amounts of financial and demographic data, including many of the key fraud indicators an investigator needs from across the EBT system. Some records allow clients to drill down to view the reasons why the record made it to the dashboard. Fraud Central gives investigators and the State access to see the specific locations where the transactions have taken place.

Fraud Navigator
Fraud Navigator provides online real-time capabilities to enforce transaction policy and detect fraudulent events in one-twentieth of a second, as the transaction is in flight between the card swipe device and the authorization, to protect your state program.

Research Central
Designed for the power user, yet easy enough for a new user, Research Central enables clients to quickly explore their EBT program data in ways that are meaningful to them and to the work they do through customized queries.

Fraud Team Services
Offers multiple services for clients including assistance with fraud tools, subpoena responses, development of custom reports and strategic development. The team runs basic ad-hoc queries, consults with the state on best practices and conducts daily analysis. They are up-to-date with the latest fraud trends from the check, payroll, credit, debit and prepaid industries. Receive support from a team that has been recognized by various law enforcement groups, including Saint Petersburg for the Wail Mari case.

Data Warehouse
Designed for the novice user to research years of data from your program. The Data Warehouse repository contains large amounts of data including financial, non-financial, client demographic, card issuance and retailer data, allowing you years of data at your fingertips.

Contact Us
For more information on controlling EBT fraud, please call 800.822.6757 or email moreinfo@fisglobal.com.

FIS is a global technology leader
FIS is an experienced market leader, providing EBT services in all 50 states. We are a trusted global partner solving challenges for over 20,000 financial institutions. From banking to capital markets, retail to corporate - and everything touched by financial services - FIS brings greater efficiency, flexibility and scalability.