SmartSign

The electronic signature solution for FIS Content Management Workflow

Overview

FIS Content Management (FCM) Workflow SmartSign®, powered by eOriginal, provides a comprehensive electronic signature solution for today's digital customer. Using a PC, smart phone, or tablet, customers can securely sign any document anywhere. SmartSign makes it easy to collect signatures while saving time and printing costs.

SmartSign Capabilities

SmartSign a document in the FCM Document Imaging archive

From FCM Document Workflow, initiate an electronic signature request for a document in the FCM archive. For example, during the signature card review workflow, a required signature is identified as missing. As a part of the workflow, the signature card can be sent out to be electronically signed and tracked to completion.

SmartSign an eForm initiated from FCM Document Workflow

Using FCM Document Workflow's eForms, initiate an electronic form and an electronic signature request on the eForm. Organizations are now able to get their customer's signatures on any form, for example Reg. E disputes, stop-payment orders, account changes, and more. SmartSign no longer requires customers to be in the branch to conduct their business. If they are in the branch, SmartSign allows them to electronically sign with their mobile device.

Provide a secure upload slot for required documents

Coupled with FCM Document Tracking and Trackflow, electronically notify customers about required missing/expired documents. Through Trackflow, initiate an upload request via SmartSign, allowing the customer to securely upload the necessary documents to fulfill the document tracking requirements.

Compliant and secure

Compliant with both Uniform Electronic Transactions Act (UETA) and Electronic Signatures in Global and National Commerce (ESIGN) requirements, SmartSign's encryption and hashing of eSignatures provides court-proven contract and document protection.

SmartSign Benefits:

- Securely sign and return documents from any location
- Electronic signatures can be typed text or captured through signature devices
- Sign PDF documents and collect signatures from multiple parties as needed
- Create a secure upload slot to securely transmit required documents

Contact Us

For more information on SmartSign or other productivity improving solutions from FIS, contact your FIS Strategic Account Manager or visit fisglobal.com.