



Zelle[®]

Quickly connect to the Zelle Network[®]

FIS offers *Zelle*— a fast, safe and easy way for consumers to send and receive money using their financial institution’s mobile app.

With our streamlined *Zelle* implementation, you can quickly connect your financial institution to the growing *Zelle Network*.

Key Features of *Zelle* Implementation at FIS:

A Personalized Experience

FIS’ offering of *Zelle* is an out-of-the-box, fully certified, hosted and brandable platform for a seamless, modern user experience that is optimized for online and mobile channels.

Easy Integration

The *Zelle* offering is integrated into FIS digital banking products for FIS core banking client providing innovative mobile first experience. FIS and *Zelle* also offer testing and certification of API integration that is available for non-FIS digital banking products offering a seamless experience, while the real-time debit and credit processes leverage the FIS PayNet Network giving faster access to funds.

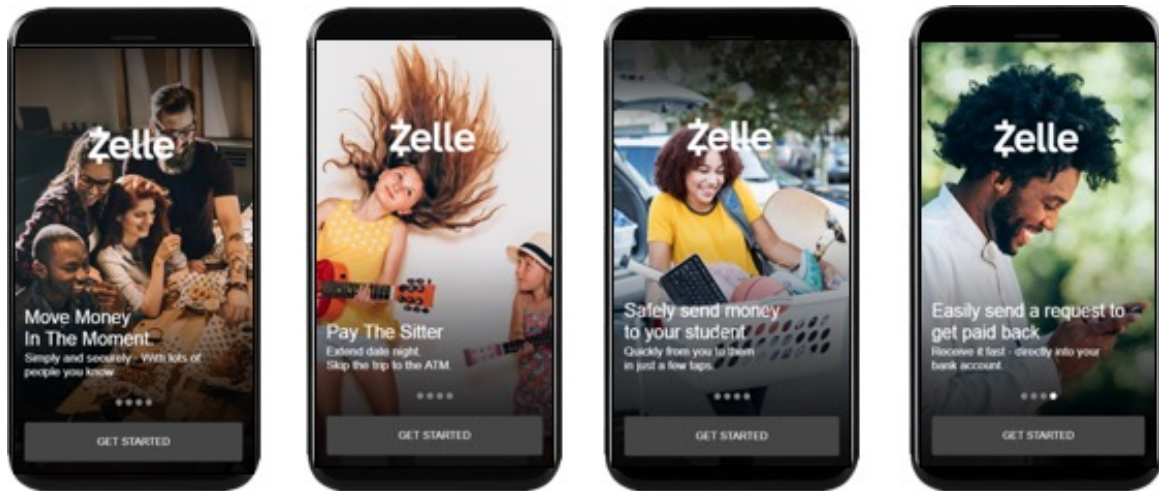
Risk Management

The FIS offering comes with multiple layers of security and customer protections, including IBM Safer Payments with Real-time decisioning, Out-of-Band Authentication, tiered spending limits, and customer transaction alerts. FIS provides the tools to manage exceptions and customer disputes, including an integrated settlement process.

Marketing Resources

FIS provides free marketing tools made available by the *Zelle Network* to assist with the introduction of *Zelle* to your consumer base and help promote new product features when they become available.

According to *Zelle Network* data, in 2019, there were 743 million transactions processed over the *Zelle Network*, adding up to \$187 billion in payment volume.



Ongoing Support and Training

Support your Zelle consumers with our comprehensive Customer Service Tool (CST). Your institution also has the option to outsource its' 24/7 customer support to FIS.

FIS also offers training support for your staff before and after implementation.

Contact Us

For more information, reach out to your client relationship manager or contact us at getinfo@fisglobal.com.

About FIS

FIS is a leading provider of technology solutions for merchants, banks and capital markets firms globally. Our more than 55,000 people are dedicated to advancing the way the world pays, banks and invests by applying our scale, deep expertise and data-driven insights. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a Fortune 500® company and is a member of Standard & Poor's 500® Index.