PREPAID PROGRAM MANAGEMENT

Processing, Program Management, Sponsor Bank, Cards combined in one single source.

Turnkey, Secure, Compliant and Customizable Solutions, Meeting Every Need of Your Organization

FIS understands that prepaid card programs are not one-size-fits-all propositions. Your business requirements are unique. With prepaid solutions from FIS, there is the flexibility to customize – each offering to provide distinct levels of service, capabilities and features.

The key advantages of FIS Prepaid Program Management include providing a service with lower costs, quicker implementation and reduced time to market compared to adding to your existing business processes.

Easy to Implement

As a payments solution, prepaid has valuable options for a broad spectrum of FI’s and non-Fi’s in today’s and tomorrow’s rapidly evolving financial world. FIS has created an adaptable foundation to meet the pace of change and life’s financial needs.

Whether you need a prepaid card solution for business or consumer use, FIS will provide you with an end-to-end, easy-to-implement prepaid card program that can start producing results quickly.
Complete End-to-End Prepaid Program Management Processing

✓ Program definition
✓ Program implementation
✓ Regulatory and compliance oversight
✓ Risk and Fraud Management including Reg E dispute and error resolution
✓ Platform system of record and authorization engine
  • Settlement and reconciliation of payment transactions
  • Reporting
  • Cardholder alerts
  • Cardholder on/off
  • Network management including primary and NYCE
  • ID verification and OFAC check
✓ Mobile app for cardholders
✓ Cardholder website (customizable)
  • Spend analyzer
  • Secondary and companion card
✓ Card production inventory management and fulfillment
✓ Live agent and Customer Service (FIS Call Center)
✓ EMV and contactless support

Turn to the Leader

With over 250 million cards on our domestic and international platform, processing more than 1.3 billion transactions annually, supporting thousands of individual prepaid programs for our customers and boasting a significant international presence with cards issued in more than 36 countries– FIS is clearly the world’s largest prepaid processor.

About FIS

FIS is a global leader in financial services technology, with a focus on retail and institutional banking, payments, asset and wealth management, risk and compliance, consulting and outsourcing solutions. Through the depth and breadth of our solutions portfolio, global capabilities and domain expertise, FIS serves more than 20,000 clients in over 130 countries. Headquartered in Jacksonville, Florida, FIS employs more than 55,000 people worldwide and holds leadership positions in payment processing, financial software and banking solutions. Providing software, services and outsourcing of the technology that empowers the financial world, FIS is a Fortune 500 company and is a member of Standard & Poor’s 500® Index. For more information about FIS, visit www.fisglobal.com