

# LIFE CYCLE OF A **TRANSACTION**

Every credit card transaction involves multiple parties. The following definitions will give you a good understanding of who's who in the transaction process.



CARDHOLDER an authorized credit card user/holder.



#### **ISSUER**

a financial institution that issues credit cards and maintains a contract with cardholders for repayment. Example: Fifth Third Bank



#### **MERCHANT**

an authorized acceptor of credit cards for the payment of goods and services. Example: Macys



#### **ACOUIRER**

the acquirer (financial institution or merchant bank) that contracts with the merchant for card acceptance and enables credit card payments from customers. Example: Worldpay from FIS



## **NETWORKS**

the consumer payment systems, whose members are the financial institutions that issue credit cards. Example: Visa



#### ISO

third party sales partner who signs merchants to accept payments without additional risk to the acquirer/bank.



#### **PLATFORM**

an advanced network that acts as an authorization service for credit card transactions, as well as a clearing and settlement service to transfer payment information between parties.

The flow of information and money between these parties—always through the card networks—is known as the interchange, and it consists of a few steps:



#### AUTHORIZATION



### CLEARING & SETTLEMENT



#### **BATCHING**



#### CLEARING & SETTLEMENT

# AUTHORIZATION TO SETTLEMENT TRANSACTION FLOW

Merchants, cardholders, and financial institutions are all connected through advanced networks, offering the merchant and cardholders the flexibility, assurance of secure transactions and timely payments. You might not be aware of this but once you use your credit card at any merchant the authorization process is a key part of our business. So what does exactly happen from the moment you make a credit card transaction to the time you receive payment?

#### **CREDIT CARD HOLDER**

Cardholder presents credit card to pay for purchases

#### **PLATFORM**

The platform routes the request to the cardholder's issuer

#### **ISSUER**

Issuer approves or declines the transaction

#### MERCHANT

Merchant receives the authorization response and completes the transaction accordingly

#### **MERCHANT**

Merchant swipes credit card, enters the dollar amount, and transmits an authorization request to the acquirer

## **ACQUIRER**

Acquirer electronically sends the authorization

#### **PLATFORM**

Platform forwards the issuer's response to the acquirer

#### **ACQUIRER**

Acquirer forwards the response to the merchant

Clearing and

Settlement, where all

parties settle their accounts and get paid

#### Processing a credit card transaction involves three stages:



Authorization, where an electronic request is sent through various parties to either approve or decline the transaction

Merchant deposits the transaction receipt with the acquirer

#### **MERCHANT**

Issuer post the trans. to the cardholder account and sends the cardholder a monthly statement

#### **ISSUER**

#### **CREDIT CARD HOLDER**

Cardholder receives billing statement and pays the issuer

## **ACQUIRER**

Acquirer credits the merchant's account and electronically submits the transaction to platform for settlement

#### **PLATFORM**

Platform pays the acquirer and debits the issuer account, then sends the transaction to the issuer





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