



ACBS WebLink

Online Banking Add-on to the Commercial Lending ACBS Product Suite

Keeping Your Commercial Borrowers Happy

In this rapidly changing, highly competitive electronic world, people expect to find the information they need at their fingertips, precisely when and where they want it. Commercial loan borrowers are no exception. Your borrowers will never be more than a touch away from their information with ACBS WebLink, which also operates on tablets, mobile devices, standard computers and laptops.

FIS offers ACBS WebLink to help you best your competition in the commercial loan marketplace by providing intuitive, safe online banking with mobile and tablet compatibility for your commercial borrowers.

ACBS WebLink, an easy-to-use, configurable, and secure web front-end to your commercial lending application, enables borrowers to view their current information and make payments and other transaction requests without negatively impacting your organization's loan operations resources.

ACBS WebLink gives your operations teams the freedom to service more loans with fewer client inquiries, driving increased efficiency, reduced costs, and better customer service within your organization.

Both internal users and borrower users can view current summary and detail information about the customers and accounts they are authorized to access. Borrower users can easily request transactions and monitor the status of their requests. And internal users can access WebLink to approve or deny user requests that require approval.

Additionally, this highly intuitive and secure system provides your organization's relationship managers with a convenient, simple interface to your ACBS Servicing system. ACBS WebLink also provides a convenient alternative to access ACBS data for the infrequent ACBS user.

- Safe and secure permissions-based single sign-on through the internet, within your existing client-facing website or through ACBS Servicing for ACBS users
- Complete online audit trail
- Customizable configuration parameters enabling you to set requirements for request approvals, default payment priorities, business event workflows, and other options
- Virtually no learning curve with intuitively designed user interactions and data that is clean, clear and easy to read
- SOA (Service Oriented Architecture) provides easy integration to leverage existing FIS framework assets

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Enhanced Processing Support for Internal Users

- Access ACBS WebLink and view the same information as borrowers
- Servicing users and other bank-designated employees can automatically receive email and WebLink messages when borrower requests are submitted
- Payment transactions are automatically created based on the configured payment priorities that reflect your institution's policies
- Optional straight-through processing of borrower-initiated payment transactions
- Option to approve or deny online requests before submission to ACBS Servicing
- Quickly and easily search and locate account and request details for specific borrowers

Client Self-Service

The client self-service options in ACBS WebLink offer your customers secure access to their current account information, along with the ability to initiate transactions without contacting your support department via phone, email, fax, or mail.

- Access up-to-date customer and account information – both summary and detailed.
- Initiate online transactions using existing settlement instructions:
 - Payment transactions
 - Rollover requests
 - Disbursement requests
 - Formal payoff quote requests
- Borrowers receive email and WebLink messages when one of their requests is completed, denied or canceled

Related ACBS Products

- ACBS Pipeline and ACBS Servicing
- ACBS Business Intelligence
 - DataMart
 - RealTime
- ACBS LoanTrak
- ACBS SyndTrak
- ACBS Transaction Server

Related ACBS Services

- ACBS Application Service Provider
FIS offers hosting as your secure Application Service Provider if you prefer not to host the application in-house at your financial institution. The popularity of ASP is rapidly expanding.
- ACBS Solution Services
FIS offers application customization and consulting services from highly trained professionals.
- ACBS Application Support Services
FIS offers dedicated skilled technical and business expertise to enable clients to move quickly and efficiently on projects, support issues, or other priorities. Full training programs are available which can be tailored to your installation.



Your Own WebLink

- For a consistent customer experience, your logo can be displayed on WebLink screens
- WebLink can be used within your institution's existing web portal as an independent web application or simply a data exchange tool
- Additional branding options are available through our client customization services

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