MISER DeskTop

The Future of Branch Automation

As the financial industry evolves, more of your clients increasingly use self-service channels, write fewer checks and rarely go inside a branch. Because this limits face time with their clients, financial institutions are looking for ways to make the most of the time spent with them. Your core and wrap-around solutions must innovate to help serve changing member/customer preferences.

Groundbreaking Technology

FIS™ is delivering a new, cohesive MISER DeskTop that will encompass all of our desktop solutions within a single framework. We are redesigning our current branch automation tool to make information easier to access and read. We're delivering intuitive views that will offer end users comprehensive information about their clients with fewer keystrokes. Best of all, the new technology will implement HTML5 and will look familiar to your staff because it's the same technology used in smartphones and tablets.

Employing HTML5 allows MISER DeskTop to be device agnostic. MISER DeskTop will provide a consistent experience regardless of the type of device, browser or hardware options.

The MISER DeskTop design centers on serving your clients efficiently with a complete 360-degree view of their portfolio and sales opportunities. MISER DeskTop uses fewer clicks to get to the information you need, along with intuitive menu controls. Similar to a Google search, MISER DeskTop's new design has a smart lookup tool to provide far-reaching intelligent searches for multiple items within the system, including client, transaction and operator lookups.
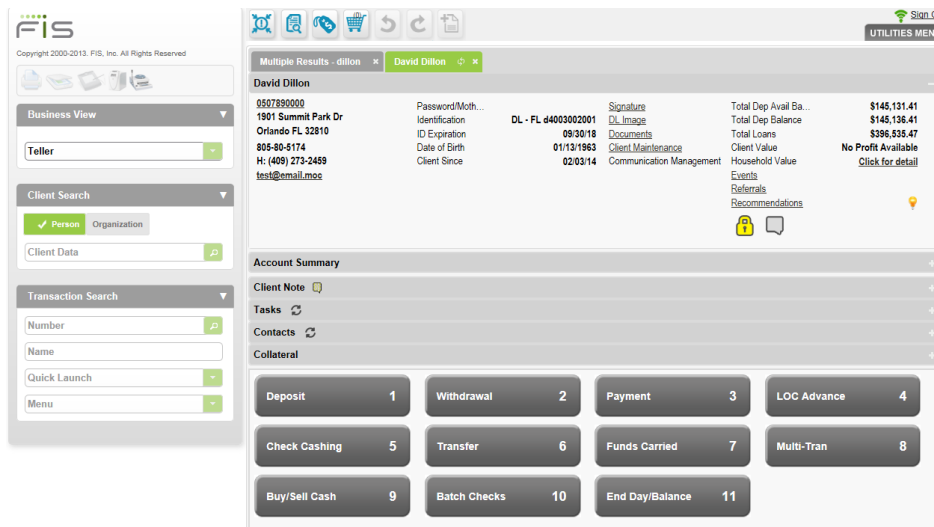
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Empowering
the Financial World

FIS

An easy-to-use teller view will deliver common transactions to the main desktop, simplifying transaction processing. MISER's workflow designer will allow you to link transactions, hide responses and drive processes based on system replies. With workflow designer, you can define a unified process that ensures all functions are performed consistently with limited training.

Contact

For more information, please contact your strategic account manager.

The teller view simplifies the transaction process. From one location users can select a function and efficiently process the client's request.