

DIGITAL ONE FLEX

A comprehensive online and mobile banking application built to provide a streamlined experience for your retail and smallbusiness banking customers.

Digital banking for retail and small-business

FIS® Digital One Flex is an online and mobile banking application that supports self-service banking for retail and small businesses. Our solution provides out-of-the-box functionality with little to no configuration needed. Provide your customers with a modern user experience across all digital channels with the functionality they need and expect.

Our flexible platform features both consumer-focused retail banking capabilities, as well as small-business banking capabilities in one product. This modular approach gives you the ability to tailor different experiences for different types of customers. Now you have the freedom to shift from a consumer to a small business to a high-net-worth interaction, making it easier than ever to provide consistently better digital banking for your entire customer base.

Plus, with the Digital One Flex mobile app, you can empower your customers to access and manage their financial lives anytime, anywhere, directly from their smartphone or tablet. Customers have the power to conduct their banking transactions from the palm of their hand, including viewing account balances and transaction history, paying bills, moving money internally or externally, depositing checks and so much more.

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Banking features

With Digital One Flex you can offer a consistent, easy-to-navigate experience across your self-service banking channels while including the latest capabilities and rich features that are critical to the success of your customers and your financial institution.



Dashboard

- Accounts/balances • Recent transactions
- Quick pay
- Quick transfer
- Alerts/notifications
- Offers
- Configurable content

Money movement

- Internal transfers
- External transfers*
- Manage external accounts*
- Remote deposit capture*
- Bill pay*
- Manage payees*
- Zelle transfers*
- Loan payments

Sales and servicing

- ATM/Branch locator
- Account opening*
- Account servicing
- Contact numbers
- Offers
- Transaction history
- Transaction search
- Check image
- Order checks
- Stop payment
- Statement image/copy
- Card management and transaction controls

Security and authentication

- iOS & Android biometrics
- Password change and recovery
- Out of band authentication*



LEARN MORE

Interested in learning how FIS Digital One Flex can help your bank provide an unparalleled, streamlined experience for your customers? Contact your client success manager or visit fisglobal.com/contact-us to request a demo.

*These items are features that require additional contract & pricing for service OR are optional for banks to offer.

About FIS

FIS is a leading provider of technology solutions for financial institutions and businesses of all sizes and across any industry globally. We enable the movement of commerce by unlocking the financial technology that powers the world's economy. Our employees are dedicated to advancing the way the world pays, banks and invests through our trusted innovation, system performance and flexible architecture. We help our clients use technology in innovative ways to solve business-critical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500[®] and the Standard & Poor's 500[®] Index.

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ADVANCING THE WAY THE WORLD PAYS, BANKS AND INVESTS







