



worldpay
from FIS

THE COMPLETE RETAIL PAYMENTS PACKAGE

WORLDPAY TOTAL RETAIL

In-Store – Online – Phone

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DESIGNED SO YOU GET THE FULL VALUE FROM PAYMENTS

Worldpay Total Retail is the complete payment solution. It's everything your business needs to optimise payments and better serve your customers.

ALL YOUR PAYMENTS, CONNECTED

Gain more productivity from your payments

Worldpay Total Retail gives you a single point of service for all your card transactions, connecting payments across each of your channels. Consolidated reporting makes reconciliation much easier and administration is reduced.



THE BEST CHOICE FOR RETAILERS— HERE'S WHY...

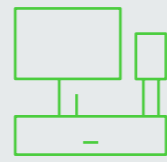
1.



**Work smarter,
work simpler**

Streamline how you do business. Worldpay Total gives you a single point of service for all your card payments. It connects and consolidates payments from each of your channels, so reconciliation is easier and admin is faster. One provider, one support team.

2.



**Get your systems
working smoothly
together**

Make sure everything's in sync. Worldpay Total seamlessly connects your Electronic Point of Sale (EPOS) with your payment devices, eliminating the need for dual entry of transaction amounts for improved accuracy and faster service. Our applications are pre-integrated with leading retail EPOS partners—giving you complete flexibility.

3.



**Don't stress about
security and
compliance**

Worldpay Total safeguards your business and customer payment data with the latest PCI verified Point To Point Encryption (P2PE) technology and tokenisation. We fully encrypt all cardholder data, helping you to simplify compliance and reduce your IT security worries.

4.



**A smoother
customer
experience**

Worldpay Total helps remove friction from the payment experience, with a seamless mobile payment solution that allows staff to interact and engage with customers anywhere in store.

5.



**Get to know your
Omni-channel
customers**

With Worldpay Total, you can see and manage all your transactions in one place. Analyse cross-channel spending patterns and make informed business decisions.

6.



**One consistent
solution across
multiple regions**

Worldpay Total offers you one payment solution across the UK, Europe & the US.

HOW WORLDPAY TOTAL RETAIL WORKS

Connect your channels

Integrated payments

Worldpay Total Payment Application seamlessly connects your EPOS system to Worldpay Pin Entry Devices (PEDs)



Mobile Point of Sale

Choose a mobile pin pad and take payments anytime, anywhere



Kiosk

Self-service payment application for semi-attended Kiosk purchases



Online

Payment gateway designed for online transactions



Phone orders

Secure over the phone payments through our Virtual Terminal



In-store

eCommerce

Managed Payment Service



- Connects all your channels for true Omni-channel availability
- Track sales and analyse data across each channel
- Software integrates and updates automatically

Acquiring



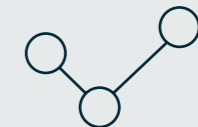
- All payments across each channel processed securely and reliably
- Reconciliation and end-of-day settlements are fast, flexible and straightforward
- Dynamic Currency Conversion (DCC)



P2PE v2

- Safeguards payment data with the latest encryption technology PCI P2PE v2 accredited

Reporting and analytics



- Pazen gives you intelligent reporting and a complete overview of business performance

Additional Payment Methods

- Accept Alipay on Worldpay Total

24/7 UK support when you need us

To take full advantage of the functionality and features available in Worldpay Total Retail please engage with your POS software partner to determine how best to tailor for your environment

JOINED-UP PAYMENTS FOR TOTAL PEACE OF MIND

Today's customers expect to shop and pay across a wide range of channels, often moving between channels on a single purchase journey. If you want to make the most of this Omni-channel revolution, you need a payment solution that's designed to do it all, connecting all your payments into a single easy package.

Worldpay Total Retail is an Omni-channel and acquiring payment solution, designed to help retailers provide a joined-up customer experience across all their channels.

It pays to sit at the centre of Omni-channel



WHATEVER THE SALES CHANNEL, WE'VE GOT YOU COVERED

Acceptance across five payment channels



Integrated payments at Point of Sale

Get your systems working seamlessly

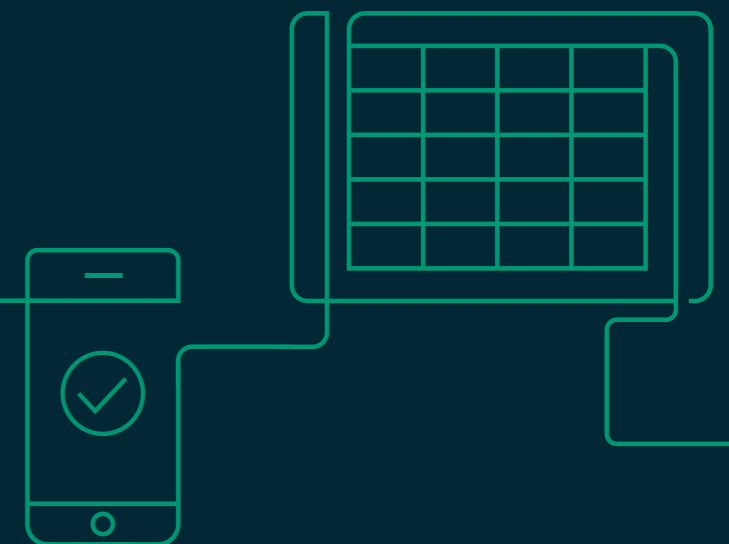
Worldpay Total Retail connects your EPOS systems with your payment devices. With EPOS and payment devices connected, everything works smoothly together, simplifying the payment process. There's no need to re-key transaction information, reducing mistakes and speeding up service at the till. You can also accept gift cards for added flexibility. Integration with your systems is straightforward.

In fact, we're already integrated with leading retail EPOS systems. We'll get you up and running in no time, and you'll always be supported by our team of payment specialists, available 24/7, so you can trust us to support your business when you need us most.

ONLINE PAYMENTS

—
Get everything you need for optimised online and mobile payments

Worldpay Total Retail offers the latest gateway technology to help you convert browsing into purchasing. Simple checkout smoothes the payment journey and reduces basket abandonment. Payment pages are optimised for mobile and touchscreen shoppers. Tokenisation and other fraud prevention tools help keep your customers safe. It's a complete solution designed around the needs of today's consumers.



SELF-CHECKOUT KIOSK

Let your customers
beep and go

Self-service checkouts can free up staff and enable customers to make in-store purchases quickly and securely.

Worldpay Total Retail is ideal for semi-attended environments and is already pre-integrated with many self-service solutions.



PHONE ORDERS

Offer hassle-free payments over the phone



Worldpay Total Retail also covers telephone payments. Our online payment page allows a member of your team to enter payment details on behalf of the customer, all safely processed through Worldpay's secure online gateway. There's no technical setup required, and multi-user access allows several employees to take payments at the same time. Customers receive an electronic confirmation and receipt straight away, giving them the convenience of paying over the phone, with the security of online purchasing.



OUR **MANAGED** PAYMENT SERVICE MEANS TOTAL PEACE OF MIND

Worldpay Total Retail simplifies payments by providing secure end-to-end payment processing, bringing all your sales channels together into one complete service. Simply put, it's everything you need, a fully managed service placing all your card payments in safe hands.

Using retail sector experience built up from over twenty years of working with leading retail businesses, we've designed Worldpay Total Retail specifically around the needs of Omni-channel retailers. We're focused on making sure your payments run smoothly from acceptance to settlement, including contactless and foreign currency transactions. We'll consolidate all your sales channels so that reconciliation and reporting is quick and simple. This allows you to focus on what you do best—growing your business.

1 A single point of service for all your payment needs. You'll no longer have to worry about dealing with multiple suppliers.

2 We connect and consolidate payments across all your channels and devices, meaning reconciliation and reporting becomes a breeze—saving hours in administration time.

3 integration to your systems is easy and flexible. Many leading retail EPOS applications are already pre-integrated with us, making integration simple and straightforward. Rest assured we update our application to meet the changing regulations, security standards and innovations, allowing seamless integration with minimal or no development effort, saving you valuable time and cost.



SECURITY IS OUR BUSINESS

Worldpay Total Retail is a PCI certified Point to Point Encryption (P2PE) solution that uses the latest technology to help safeguard your business and customer payment data.

From point of payment through to authorisation, data is fully encrypted to give you peace of mind.

This helps to reduce your PCI DSS scope, simplifying compliance and helping to reduce cost.

For businesses, it's critical to ensure that cardholder information is protected in an ever more challenging commercial environment. Many businesses have looked at P2PE to strengthen the security of their environment. P2PE offers businesses a recognised solution that provides the reassurance that cardholder data is protected end to end, helping reduce the costs and complexities of meeting PCI DSS.



BETTER SECURITY WITH GREATER REASSURANCE

A P2PE listed solution provides the latest technology to help protect customers' data and businesses' reputations. Customer account data is devalued even if stolen.



SIMPLIFIED PCI DSS COMPLIANCE PROCESS

PCI-listed P2PE solutions can help reduce the scope of a PCI DSS audit, saving time and money without sacrificing the security of customers' data.



PEACE OF MIND THROUGH A MANAGED SERVICE

P2PE provides additional features that help ease day-to-day management, including PED device tracking and monitoring, which businesses must evidence as part of their PCI DSS assessment.

MANAGE YOUR PAYMENTS WITH PAZIEN

Pazien is Worldpay's payment manager for Total Retail. Pazien data saves you time by highlighting daily performance, providing granular details on MIDs, payment types and more, and delivering alerts that monitor changes.

 **Authorisation**

 **Chargebacks**

 **Fees**

 **Alerts**

 **Reconciliation**


25+ Payment providers integrated


100+ Alternative payments supported


120+ Currencies represented

2+ billion Monthly transactions aggregated

 **RECONCILE EFFORTLESSLY**
Access all transaction details and match provider settlements to bank statements.

 **OPTIMISE AUTHORISATIONS**
Understand when and why transactions decline to fine-tune your market strategy.

 **RECEIVE ALERTS**
Get email notifications to act quickly when fraud, chargebacks, declines, and refunds impact revenue.

 **IDENTIFY TRENDS**
Replicate positive performance by comparing data across multiple date ranges.

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