

### How to access your StoreCard reports

Tracking your StoreCard liability and program's performance is essential to reaching your sales goals. StoreCard reports can help you track your progress and even retrieve your StoreCard customer's contact information.

Use MercuryView to access all of your StoreCard reports.

#### Here are step by step instructions on accessing and navigating the MercuryView portal:

Go to: <http://www.mercurypay.com>. On the right hand side of the page you will see a blue "LOGIN" button. This will take you to the MercuryView log in page.

- Enter your user ID and Password
- Select "Reports"
- Select "Terminal ID"
- Select "Real Time Processing Gift Card Reports"
- From this point you have a variety of reports to choose from

**The Transaction Summary** report includes the 'Cardholder Email' and 'Cardholder Mobile' columns, which denote cardholders who provided this information as part of Card Registration. It also shows an 'Allow Marketing' column, which denotes if the cardholder agreed to receive additional messages from the merchant.

To access this report:

- Select "StoreCard Transaction Summary"
- Choose the Beginning and End Date for the report
- Click "Run Report"

The screenshot displays the MercuryView portal interface for generating a report. At the top, it shows 'Selected Report: StoreCard Transaction Summary' with a 'Select Custom Criteria' button. Below this, there are 'Reports by Date' dropdowns set to 'StoreCard Transaction Summary' and 'Account Maintenance'. The 'Begin Date' is set to 2/1/2015 and the 'End Date' is set to 2/28/2015. A 'Run Report' button is visible below the date fields. At the bottom of the form area, there are options for '100%' zoom, 'Find | Next', 'Select a format', and 'Export' buttons. Below the form, the report title 'StoreCard Transaction Summary' is displayed for the period '2/1/2015 thru 2/28/2015'. A table header is visible with columns: TransType, Result, Issuing Merchant, Card Number, Purchase Amount, Operator, Source, Invoice, TermName, RptNo, Cardholder Email, Cardholder Mobile, Allow Marketing, Date/Time (EST), and More Info. The table content shows 'Grand Total' and 'Total Items 0'. At the very bottom, it indicates 'ExecutionTime=2/2/2015 11:39:55 AM' and 'Page 1'.

**The StoreCard Circulation Report** – View the total StoreCards in circulation, total mobile conversions, total auto reloads, total registered cards, and total outstanding StoreCard liability as of a specified date.

To access this report:

- Select "StoreCard Circulation"
- Choose the Beginning and End Date for the report
- Click "Run Report"

Selected Report: StoreCard Circulation

Select Custom Criteria    Reports by Date: StoreCard Circulation    [Account Maintenance](#)

Begin Date: 2/1/2015  
End Date: 2/28/2015

Run Report

100%    Find | Next    Select a format    Export

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**StoreCard Circulation**  
as of 4/23/2014

Business ID	Merchant	TotalStoreCards	Mobile Cards	Auto Reloads	Protected Cards	Total Balance	Average Balance
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ExecutionTime=2/2/2015 11:41:59 AM    Page 1

**StoreCard Transaction Details Report** – View details for all approved StoreCard transactions sorted by transaction type within specified dates.

To access this report:

- Select "StoreCard Transaction Details"
- Choose the Beginning and End Date for the report
- Click "Run Report"

**Merchant Gift Card Reports for Simonini Gourmet**

Select Custom Criteria    Reports by Date: Transaction Details    [Account Maintenance](#)

Begin Date: 7/1/2016  
End Date: 7/31/2016

Run Report

100%    Find | Next    Export

**Gift Transactions**  
7/1/2016 thru 7/31/2016

TranType	Result	Issuing Merchant	Card Number	Purchase Amount	Loyalty Amount	Name	Operator	Source	Invoice	TermName	Refno	Date/Time (EST)	More Info
TranType Sale				(\$244.24)	\$0.00								
Sale	Approved	Simonini Gourmet	6050110010047559108	(\$30.00)	\$0.00		28	Swiped	00017		242134214	7/2/2016 7:35:51 PM	<a href="#">More Info</a>
Sale	Declined	Simonini Gourmet	549240	(\$34.24)	\$0.00		8	Manual	00001		242332101	7/6/2016 12:02:51 PM	<a href="#">More Info</a>
Sale	Approved	Simonini Gourmet	6050110010036306814	(\$34.24)	\$0.00		8	Manual	00001		242332160	7/6/2016 12:03:15 PM	<a href="#">More Info</a>
Sale	Declined	Simonini Gourmet	6050110010047559099	(\$35.00)	\$0.00		28	Swiped	00027		242388916	7/6/2016 8:39:15 PM	<a href="#">More Info</a>
Sale	Approved	Simonini Gourmet	6050110010047559099	(\$30.00)	\$0.00		28	Swiped	00027		242388933	7/6/2016 8:39:24 PM	<a href="#">More Info</a>
Sale	Approved	Simonini Gourmet	6050110010045155338	(\$50.00)	\$0.00		12	Swiped	00022		242468171	7/7/2016 7:42:29 PM	<a href="#">More Info</a>
Sale	Approved	Simonini Gourmet	6050110010047559092	(\$50.00)	\$0.00		28	Swiped	00024		242469489	7/7/2016 7:57:24 PM	<a href="#">More Info</a>
Sale	Approved	Simonini Gourmet	6050110010047559092	(\$50.00)	\$0.00		28	Swiped	00025		242469522	7/7/2016 7:57:38 PM	<a href="#">More Info</a>
Grand Total				(\$244.24)	\$0.00								

ExecutionTime=7/8/2016 2:29:08 PM    Page 1

**StoreCard Cash Back Report** – View all approved StoreCard Cash Back transactions sorted by date within specified dates.

To access this report:

- Select "StoreCard Cash Back Report"
- Choose the Beginning and End Date for the report
- Click "Run Report"

### Real Time Processing Gift Card Reports for Durango Joes - College Drive

Select Custom Criteria

Reports by Date: StoreCard Cash Back Account Maintenance

Begin Date:

End Date:

1 2 Next »

100% Find | Next

#### StoreCard Cash Back

7/1/2016 thru 7/31/2016

BusinessID	Issuing Merchant	Redeeming Merchant	Date/Time (EST)	Card Number	Memo	TranType	Amount	Cardholder Email	Cardholder Mobile	Allow Marketing
7/1/2016										
6232	Durango Joes - Drive Thru	Durango Joes - College Drive	7/1/2016 8:22:41 AM	3201001635	Cash Back Sale Reward	CashBack	\$0.21			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 8:30:43 AM	3201002552	Cash Back Reload Reward	CashBack	\$0.50			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 8:31:28 AM	3201002552	Cash Back Sale Reward	CashBack	\$0.12			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 10:00:53 AM	3201002538	Cash Back Sale Reward	CashBack	\$0.13			No
356548	Durango Joes - Aztec	Durango Joes - College Drive	7/1/2016 11:05:41 AM	3201002928	Cash Back Sale Reward	CashBack	\$0.10			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 11:11:31 AM	3201002520	Cash Back Sale Reward	CashBack	\$0.13			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 11:26:07 AM	3201002575	Cash Back Reload Reward	CashBack	\$0.50			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 11:26:40 AM	3201002533	Cash Back Sale Reward	CashBack	\$0.04			No
62350	Durango Joes - Website-Office	Durango Joes - College Drive	7/1/2016 11:32:17 AM	3201002950	Cash Back Sale Reward	CashBack	\$0.06			No
62335	Durango Joes - Escalante	Durango Joes - College Drive	7/1/2016 11:35:40 AM	3201002706	Cash Back Sale Reward	CashBack	\$0.24			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 12:04:43 PM	3201002598	Cash Back Sale Reward	CashBack	\$0.27			No
62350	Durango Joes - Website-Office	Durango Joes - College Drive	7/1/2016 12:11:43 PM	3201002516	Cash Back Sale Reward	CashBack	\$0.11			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 12:29:41 PM	3201002521	Cash Back Sale Reward	CashBack	\$0.04			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 12:59:41 PM	3201002536	Cash Back Sale Reward	CashBack	\$0.12			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 2:47:41 PM	3201002541	Cash Back Sale Reward	CashBack	\$0.08			No
62350	Durango Joes - Website-Office	Durango Joes - College Drive	7/1/2016 4:26:20 PM	3201002950	Cash Back Sale Reward	CashBack	\$0.06			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 5:30:30 PM	3201002554	Cash Back Reload Reward	CashBack	\$0.50			No
6232	Durango Joes - College Drive	Durango Joes - College Drive	7/1/2016 5:30:38 PM	3201002554	Cash Back Sale Reward	CashBack	\$0.02			No
62335	Durango Joes - Escalante	Durango Joes - College Drive	7/1/2016 5:42:34 PM	3201002702	Cash Back Sale Reward	CashBack	\$0.09			No
62327	Durango Joes - Drive Thru	Durango Joes - College Drive	7/1/2016 7:58:55 PM	3201001592	Cash Back Sale Reward	CashBack	\$0.17			No
							\$3.49	Items in Group	30	

**StoreCard Issue Report** – View purchase amount, current balance, reload amount and reload threshold sorted by issue date within specified dates.

To access this report:

- Select "StoreCard Issue Report"
- Choose the Beginning and End Date for the report
- Click "Run Report"

**Real Time Processing Gift Card Reports for Durango Joes - College Drive**

Select Custom Criteria Reports by Date: **StoreCard Issue** [Account Maintenance](#)

Begin Date:

End Date:

100% Find | Next

**StoreCard Issue**  
7/1/2016 thru 7/31/2016

Business ID	Issuing Merchant	Date/Time (EST)	Card Number	Card Use	Shared	Purchase	Current	Threshold	Reload	Cardholder Email	Cardholder Mobile	Allow Marketing	Source
7/1/2016													
62322	Durango Joes - College Drive	7/1/2016 9:40:07 AM	6050110010048164750		No	\$0.01	\$0.00	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/1/2016 10:05:09 AM	6050110010048164753		No	\$0.01	\$16.90	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/1/2016 10:08:58 AM	6050110010048164751		No	\$0.01	\$27.37	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/1/2016 10:49:05 AM	6050110010048164754		No	\$0.01	\$21.29	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/1/2016 12:51:41 PM	6050110010048164752		No	\$0.01	\$0.00	\$0.00	\$0.00			No	Manual
						\$0.05	\$65.56	\$0.00	\$0.00	Items in Group 5			
7/2/2016													
62322	Durango Joes - College Drive	7/2/2016 11:00:34 AM	6050110010048164755		No	\$0.01	\$0.00	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/2/2016 11:26:15 AM	6050110010048164757		No	\$0.01	\$26.99	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/2/2016 12:01:09 PM	6050110010048164758		No	\$0.01	\$24.39	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/2/2016 12:47:14 PM	6050110010048164759		No	\$0.01	\$13.19	\$0.00	\$0.00			No	Manual
						\$0.04	\$64.57	\$0.00	\$0.00	Items in Group 4			
7/4/2016													
62322	Durango Joes - College Drive	7/4/2016 12:50:40 PM	6050110010048164756		No	\$0.01	\$0.00	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/4/2016 12:58:24 PM	6050110010048164760		No	\$0.01	\$17.05	\$0.00	\$0.00			No	Manual
						\$0.02	\$17.05	\$0.00	\$0.00	Items in Group 2			
7/5/2016													
62322	Durango Joes - College Drive	7/5/2016 12:25:31 PM	6050110010048164761		No	\$0.01	\$26.22	\$0.00	\$0.00			No	Manual
62322	Durango Joes - College Drive	7/5/2016 1:26:44 PM	6050110010048164762		No	\$0.01	\$22.18	\$0.00	\$0.00			No	Manual
						\$0.02	\$48.40	\$0.00	\$0.00	Items in Group 2			

**StoreCard Social Sharing Report** – View social sharing activity within specified dates.

To access this report:

- Select "StoreCard Social Sharing Report"
- Choose the Beginning and End Date for the report
- Click "Run Report"

**Real Time Processing Gift Card Reports for Bistro 6435 - Test - Store Card**

Select Custom Criteria Reports by Date: **StoreCard Social Sharing** [Account Maintenance](#)

Begin Date:

End Date:

100% Find | Next

**StoreCard Social Sharing**  
5/1/2016 thru 7/31/2016

Business ID	Issuing Merchant	Date/Time (EST)	Claimant Card Number	Card Use	Tran Type	Amount	Claimant Email	Claimant Mobile	Sharer Card Number	Sharer Email	Sharer Mobile
543121	Bistro 6435 - Test - Store Card	6/15/2016 5:42:21 PM	6050110010035847916	Facebook	Issue	\$5.00	regina.duran@ventiv.com	9707590421	6050110010032628933	trawman@mercuryplay.com	5053866109
543121	Bistro 6435 - Test - Store Card	6/17/2016 10:40:50 PM	6050110010035847917	Facebook	Issue	\$5.00	teresahood14@yahoo.com	5053866109	6050110010032628933	trawman@mercuryplay.com	5053866109

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## StoreCard DigiCard Report – View DigiCard activity within specified dates.

To access this report:

- Select "StoreCard DigiCard Report"
- Choose the Beginning and End Date for the report
- Click "Run Report"

**Real Time Processing Gift Card Reports for Bistro 6435 - Test - Store Card**

Select Custom Criteria
Reports by Date: StoreCard Digital [Account Maintenance](#)

Begin Date: 6/1/2016  
End Date: 7/31/2016

Run Report

100% Find | Next

**StoreCard Digital**  
6/1/2016 thru 7/31/2016

Business Id	Issuing Merchant	Date/Time (EST)	Claimant Card Number	Amount	Claimant Email	Claimant Mobile
543121	Bistro 6435 - Test - Store Card	6/10/2016 5:19:32 PM	6050110010032610934	\$5.00		7193397279
543121	Bistro 6435 - Test - Store Card	6/10/2016 6:40:22 PM	6050110010032610935	\$5.00		7193397279
543121	Bistro 6435 - Test - Store Card	6/10/2016 10:03:45 PM	6050110010032610936	\$5.00		7205602551
543121	Bistro 6435 - Test - Store Card	6/17/2016 6:10:36 PM	6050110010032610941	\$5.00		4244001216
543121	Bistro 6435 - Test - Store Card	6/17/2016 6:10:36 PM	6050110010032610942	\$5.00		9707590421
543121	Bistro 6435 - Test - Store Card	6/17/2016 6:10:37 PM	6050110010032610943	\$5.00		5053866109
543121	Bistro 6435 - Test - Store Card	6/17/2016 6:10:44 PM	6050110010032610944	\$5.00		9705600925
543121	Bistro 6435 - Test - Store Card	6/17/2016 6:10:44 PM	6050110010032610945	\$5.00		3038158084
543121	Bistro 6435 - Test - Store Card	6/17/2016 6:10:51 PM	6050110010032610946	\$5.00		9704037554
543121	Bistro 6435 - Test - Store Card	6/21/2016 5:15:33 PM	6050110010032610947	\$5.00	info@yoplicityfrozenyogurt.com	5092054520
543121	Bistro 6435 - Test - Store Card	6/23/2016 4:38:52 PM	6050110010032610948	\$5.00		5053866109
543121	Bistro 6435 - Test - Store Card	6/24/2016 4:37:58 PM	6050110010032610949	\$5.00		9707593007

ExecutionTime=7/8/2016 2:59:11 PM Page 1

## Transaction Summary Report

Shows total of each transaction type by dollar amount and transaction type.

<b>Gift Transactions</b>									
9/17/2008 thru 9/17/2008									
TranType	Result	Card Number	Amount	Operator	Source	Invoice	Refno	Date/Time (EST)	More Info
<b>TranType Issue</b>									
Issue	Approved	7037199679960005103	\$2.00	0	Swiped	0	19247802	9/17/2008 12:35:38 PM	<a href="#">More Info</a>
Issue	Approved	7037199679960005145	\$5.00	0	Swiped	0	19248179	9/17/2008 12:52:39 PM	<a href="#">More Info</a>
			\$7.00	Items in Group 2					
<b>TranType Return</b>									
Return	Approved	7037199679960005145	\$1.00	0	Swiped	0	19248198	9/17/2008 12:53:44 PM	<a href="#">More Info</a>
			\$1.00	Items in Group 1					
<b>TranType Sale</b>									
Sale	Approved	7037199679960005103	(\$2.00)	3382	Swiped	0	19247854	9/17/2008 12:37:18 PM	<a href="#">More Info</a>
			(\$2.00)	Items in Group 1					
<b>Grand Total</b>			<b>\$6.00</b>	<b>Total Items 4</b>					
ExecutionTime=9/17/2008 1:56:14 PM								Page 1	

**Transaction:** indicates the type of transaction processed

- Issue: activation of a card
- Return: adding value to a card
- Sale: redemption on a card

**Result:** whether the transaction was approved or declined

**Card Number:** stored value account number

**Amount:** transaction amount

**Operator:** identifies the employee (not always sent by the POS)

**Source:** whether the card was swiped or keyed in

**Invoice:** merchant specified number to track transactions

**RefNo:** reference numbers for gift card returns

**Date/Time:** date and time of the transaction

**More Info:** additional information for customer service and support

## Transaction Details Report

Shows details of issues, sales, and returns by time.

Gift Transactions									
9/17/2008 thru 9/17/2008									
TranType	Result	Card Number	Amount	Operator	Source	Invoice	Refno	Date/Time (EST)	More Info
TranType Balance									
Balance	Declined	70371996799600051 29		0	Swiped		19247781	9/17/2008 12:34:48 PM	<a href="#">More Info</a>
Balance	Declined	70371996799600051 03		0	Swiped		19247785	9/17/2008 12:34:55 PM	<a href="#">More Info</a>
Balance	Declined	70371996799600051 45		0	Swiped		19247789	9/17/2008 12:35:01 PM	<a href="#">More Info</a>
			\$0.00			Items in Group 3			
TranType Issue									
Issue	Approved	70371996799600051 45	\$10.00	0	Swiped	0	19247622	9/17/2008 12:27:00 PM	<a href="#">More Info</a>
Issue	Approved	70371996799600051 03	\$2.00	0	Swiped	0	19247802	9/17/2008 12:35:38 PM	<a href="#">More Info</a>
Issue	Declined	70371996799600051 03		0	Swiped	0	19248160	9/17/2008 12:51:38 PM	<a href="#">More Info</a>
Issue	Approved	70371996799600051 45	\$5.00	0	Swiped	0	19248179	9/17/2008 12:52:39 PM	<a href="#">More Info</a>
			\$7.00			Items in Group 4			
TranType Return									
Return	Approved	70371996799600051 45	\$10.00	3382	Swiped	0	19247646	9/17/2008 12:28:02 PM	<a href="#">More Info</a>
Return	Declined	70371996799600051 45	\$10.00	3382	Swiped	0	19247660	9/17/2008 12:28:39 PM	<a href="#">More Info</a>
Return	Approved	70371996799600051 45	\$5.00	3382	Swiped	0	19247663	9/17/2008 12:28:49 PM	<a href="#">More Info</a>
Return	Approved	70371996799600051 45	\$1.00	0	Swiped	0	19248198	9/17/2008 12:53:44 PM	<a href="#">More Info</a>
			\$1.00			Items in Group 4			

**Transaction:** indicates the type of transaction processed

- **Balance:** total balance within that card category
- **Issue:** activation of a card
- **Return:** adding value to a card

**Result:** whether the transaction was approved or declined

**Card Number:** stored value account number

**Amount:** transaction amount

**Operator:** identifies the employee (not always sent by the POS)

**Source:** whether the card was swiped or keyed in

**Invoice:** merchant specified number to track transactions

**RefNo:** reference numbers for gift card returns

**Date/Time:** date and time of the transaction

**More Info:** additional information for customer service and support

## Transaction By Time Report

Combines all transaction types and posts them by the time they occurred.

Transaction	Status	Issuing Merchant	Date/Time	Card Number	Invoice	Operator
Inactivity Fee	Approved	Bon Appetit (test account)	7/1/2005 1:00 AM	999902001		automatic
Inactivity Fee	Approved	Bon Appetit (test account)	7/1/2005 1:00 AM	999902192		automatic
Inactivity Fee	Approved	Bon Appetit (test account)	7/1/2005 1:00 AM	999902193		automatic
Sale	Approved	Bon Appetit (test account)	7/2/2005 3:51 AM	77359800357	0	
Sale	Declined	Bon Appetit (test account)	7/4/2005 10:04 AM	77957300416	101007209	5
Sale	Declined	Bon Appetit (test account)	7/5/2005 9:45 AM	1501	101511	3
Sale	Declined	Bon Appetit (test account)	7/5/2005 9:45 AM	1500	101511	3
Sale	Approved	Bon Appetit (test account)	7/5/2005 9:46 AM	1998	101511	3
Sale	Approved	Bon Appetit (test account)	7/5/2005 2:07PM	77359800361	0	
Issue	Declined	Bon Appetit (test account)	7/6/2005 11:54 AM		No Invoice Nu	11
Issue	Declined	Bon Appetit (test account)	7/6/2005 12:06 PM		No Invoice Nu	11
Issue	Approved	Bon Appetit (test account)	7/6/2005 12:23 PM	77359800019	No Invoice Nu	11
Issue	Approved	Bon Appetit (test account)	7/6/2005 12:52 PM	77359800016	No Invoice Nu	11
Issue	Approved	Bon Appetit (test account)	7/6/2005 12:53 PM	77359800017	No Invoice Nu	11
Sale	Approved	Bon Appetit (test account)	7/6/2005 12:57 PM	77359800017	No Invoice Nu	11
Sale	Declined	Bon Appetit (test account)	7/6/2005 1:07 PM	77359800017	No Invoice Nu	11
Balance	Declined	Bon Appetit (test account)	7/6/2005 1:51 PM	77999902668		test
Sale	Approved	Bon Appetit (test account)	7/6/2005 1:52 PM	77999902526	No Invoice Nu	test
Sale	Approved	Bon Appetit (test account)	7/6/2005 3:13 PM	77999800017	No Invoice Nu	11
Sale	Approved	Bon Appetit (test account)	7/6/2005 3:23 PM	77999800017	No Invoice Nu	11
Sale	Approved	Bon Appetit (test account)	7/6/2005 3:34 PM	77999800015	No Invoice Nu	11

**Transaction:** indicates the type of transaction processed

- **Inactivity Fees:** fees charged to cards after they have expired; specified by merchant
- **Sale:** redemption on a card
- **Issue:** activation of a card
- **Balance:** total balance remaining on a card

**Result:** whether the transaction was approved or declined

**Status:** whether transaction was approved or declined

**Issuing Merchant:** store/merchant that issued the card

**Date/Time:** date and time of the transaction

**Card Number:** stored value account number

**Invoice:** merchant specified number to track transactions

**Operator:** identifies the employee (not always sent by the POS)



## Gift Card Liability Report

Shows all cards that have ever been issued as well as the different activities on the card. Also shows the remaining balance on the card as of the date that you choose.

<b>Gift Card Liability</b>									
As of 9/17/2008									
Card Number	Issue Date	Last Transaction	Remaining Balance	Issue Amount	Reload Amount	Redeemed Amount	Name	Phone	Address
703719958XXXXXX014	9/16/2008 2:01:07 PM	9/16/2008 2:01:07 PM	\$10.00	\$10.00					
703719958XXXXXX048	9/16/2008 2:01:08 PM	9/16/2008 2:01:08 PM	\$10.00	\$10.00					
703719958XXXXXX063	9/16/2008 1:58:12 PM	9/16/2008 1:58:12 PM	\$81.28	\$81.28					
703719958XXXXXX105	9/16/2008 2:02:10 PM	9/16/2008 2:02:10 PM	\$2.94	\$2.94					
703719958XXXXXX139	9/16/2008 1:58:50 PM	9/16/2008 1:58:50 PM	\$30.00	\$30.00					
703719958XXXXXX154	9/16/2008 1:58:31 PM	9/16/2008 1:58:31 PM	\$45.00	\$45.00					
	Subtotal for		\$8,980.47	\$9,041.70	\$1.00	(\$62.23)	Items in Group		432
	Grand Total		\$8,980.47	\$9,041.70	\$1.00	(\$62.23)	Total Items		432
ExecutionTime=9/17/2008 2:01:08 PM					Page 4				

**Card Number:** stored value account number

**Issue Date:** date the card is issued

**Last Transaction:** date and time of the last transaction

**Remaining Balance:** balance remaining on the card

**Issue Amount:** initial amount loaded on the gift card

**Reload Amount:** amount added to a gift card

**Redeemed Amount:** amount redeemed on the card

## Cards in Circulation

Shows what cards are active and expired as well as the dollar amount. Will also show inactivity fees and deactivated cards if the merchant has them in place.

Cards in Circulation				
As of 9/17/2008				
Merchant	Category	Count	Balance	Average Balance
A	ctive	580	\$4,517.60	7.79
	Inactivity Fee	0	\$0.00	\$0.00
E	xpired	1469	\$5,127.28	3.49
	Deactivated	0	\$0.00	\$0.00
ExecutionTime=9/17/2008 2:08:14 PM			Page 1	

**Merchant:** store/merchant that issued the card

**Category:** the card type still in circulation

- **Active:** cards that have been issued and have not expired or been deactivated
- **Inactivity Fees:** fees charged to cards after they have expired; specified by merchant
- **Expired:** cards that can no longer be used due to either a fixed or relative date
- **Deactivated:** cards that have been deactivated (balance at zero) and can no longer be used

**Count:** total count of outstanding cards in each category

**Balance:** total balance within that card category

**Average Balance:** average balance on a per card basis within that card category

## Single Card Details

Shows all transactions that were processed on a single gift card.

Gift Transactions									
TranType	Result	Card Number	Amount	Operator	Source	Invoice	Refno	Date/Time (EST)	More Info
Subtotal									
Sale	Declined	70371996799600051 03	{\$2.00}	9510	Swiped	0	19236488	9/17/2008 5:27:49 PM	<a href="#">More Info</a>
Balance	Declined	70371996799600051 03		0	Swiped		19247785	9/17/2008 12:34:55 PM	<a href="#">More Info</a>
Issue	Approved	70371996799600051 03	\$2.00	0	Swiped	0	19247802	9/17/2008 12:35:38 PM	<a href="#">More Info</a>
Sale	Declined	70371996799600051 03	{\$2.50}	3382	Swiped	0	19247840	9/17/2008 12:36:54 PM	<a href="#">More Info</a>
Sale	Approved	70371996799600051 03	{\$2.00}	3382	Swiped	0	19247854	9/17/2008 12:37:18 PM	<a href="#">More Info</a>
Issue	Declined	70371996799600051 03		0	Swiped	0	19248160	9/17/2008 12:51:38 PM	<a href="#">More Info</a>
			\$0.00				Items in Group 6		
Grand Total			\$0.00				Total Itms 6		

**Transaction:** indicates the type of transaction processed

- **Sale:** redeemed
- **Balance:** total balance within that card category
- **Issue:** newly issued cards

**Result:** whether the transaction is approved or declined

**Card Number:** stored value account number

**Amount:** transaction amount

**Operator:** identifies the employee (not always sent by the POS)

**Source:** whether the card was swiped or keyed in

**Invoice:** merchant specified number to track transactions

**RefNo:** reference numbers for gift card returns

**Date/Time:** date and time of the transaction

**More Info:** additional information for customer service and support

## Cross Store Summary

Shows summary of assets and liabilities for the merchant. Assets are cards that were issued elsewhere and redeemed at your store (money you are owed) and liabilities are cards that were issued at your store and redeemed elsewhere (money you owe).

<b>Cross Store Summary</b>									
7/1/2008 thru 7/31/2008									
Liabilities – Issued at your store, Redeemed elsewhere									
TranType	Approval	Redeeming Merchant	Card Number	Amount	Account Source	Invoice	Refno	Date	Time (EST)
<b>Subtotal</b>									
Sale	Approved	-Rcho Santa Margarita	605011000000008901	(\$10.00)	M	0018536	18287996	7/19/2008	2:28:20 PM
Sale	Approved	-Foothills	605011000000008725	(\$5.00)	K	00001	18215967	7/15/2008	4:46:33 PM
				(\$15.00)					Items in Group 2
<b>Liability Grand Total</b>				(\$15.00)					<b>Total Items 2</b>
<b>Assets – Issued elsewhere, Redeemed at your store</b>									
TranType	Approval	Issuing Merchant	Card Number	Amount	Account Source	Invoice	Refno	Date	Time (EST)
Return	Approved	-Rcho Santa Margarita	6050110000000361626	\$1.00	M	0013683	18121996	7/9/2008	7:13:03 PM
Sale	Approved	-Santa Ana	605011000000008816	(\$20.00)	K	0012937	18023060	7/2/2008	8:58:28 PM
				(\$19.00)					
<b>Asset Grand Total</b>				(\$19.00)					<b>Total Items 2</b>
ExecutionTime=8/8/2008 5:29:40 PM					Page 1				

**Liabilities** – Issued at your store: Your location owes these locations: displays the total liability (dollar value) for reconciliation purposes

**Assets** – Issued elsewhere: These locations owe your location: displays the total assets (dollar value) for reconciliation purposes

## Cross Store Details (e.g. For Gift Store A)

Shows the details of the assets and liabilities rather than just the summary.

Cross Store Details										
7/1/2008 thru 7/31/2008										
Liabilities – Issued at your store, Redeemed elsewhere										
TranType	Approval	Redeeming Merchant	Card Number	Amount	Account Source	Invoice	Refno	Date	Time (EST)	
Subtotal for – Foothills										
Sale	Approved	-Foothills	605011000000008725	(\$5.00)	K	00001	18215967	7/15/2008	4:46:33 PM	
				(\$5.00)			Items in Group 1			
Subtotal for – Rancho Santa Margarita										
Sale	Approved	-Rcho Santa Margarita	605011000000008901	(\$10.00)	M	0018536	0018536	7/19/2008	2:28:20 PM	
				(\$10.00)			Items in Group 1			
<b>Liability Grand Total</b>				<b>(\$15.00)</b>			<b>Total Items 2</b>			
Assets – Issued elsewhere, Redeemed at your store										
TranType	Approval	Issuing Merchant	Card Number	Amount	Account Source	Invoice	Refno	Date	Time (EST)	
Subtotal for – Lake Forest										
Return	Approved	-Rcho Santa Margarita	6050110000000361626	\$1.00	M	0013683	18121996	7/9/2008	7:13:03 PM	
Sale	Approved	-Santa Ana	605011000000008816	(\$20.00)	K	0012937	18023060	7/2/2008	8:58:28 PM	
				(\$19.00)			Items in Group 2			
<b>Asset Grand Total</b>				<b>(\$19.00)</b>			<b>Total Items 2</b>			
ExecutionTime=8/8/2008 5:32:38 PM						Page 1				

**Liabilities – Issued at Your Store:** Your location owes these locations: displays the total liability (dollar value) for reconciliation purposes

- **Liability Subtotal:** outstanding liability that you owe a particular store/location
- **Liability Total:** total outstanding liability that you owe

**Assets – Issued Elsewhere:** These locations owe your location: displays the total assets (dollar value) for reconciliation purposes

- **Assets Subtotal:** outstanding assets that a particular store owes you
- **Assets Total:** total outstanding assets that are owed to you

**Transaction:** indicates the type of transaction processed

- **Sale:** redemption on a card
- **Return:** adding value to a card

**Approval:** whether the transaction was approved or declined

**Redeeming Merchant:** store/merchant where transaction takes place

**Issuing Merchant:** store/merchant that issued the card

**Card Number:** stored value account number

**Amount:** transaction amount

**Account Source:** whether the card was swiped or keyed in

**Invoice:** merchant specified number to track transactions

**RefNo:** reference numbers for gift card returns

**Date/Time:** date and time of the transaction

## Gift ACH

(Only available for merchants participating in the ACH program.)




Shows liabilities and assets from store to store and lets the merchant know what is owed to them and what they owe to other stores.

## Custom Criteria Search

Allows for custom searches based on specific needs.

**Custom Criteria Report.**

Select Custom Criteria    Reports by Date: **Select Value**    [Account Maintenance](#)


Date between    And  

Time between  And

Amount between  And


Operator

Invoice

Approve/Decline **Approved** 

Terminal Name

Card Number

Transaction Type **All** 

Reference

Show Voids

Grouping

Sort by Time     Merchant     Date     Transaction Type

Result     Card Number     Invoice     Terminal Name

Name     Account Source     Operator     ACH

Show Totals Only?

**Run Report**